



VORAMAR

HOTEL



www.hotelvoramarbenidorm.com

Health protocols





Protocols in our facilities

- All facilities are disinfected daily
- You will find dispensers of approved hydroalcoholic gel and mandatory use in many areas of our establishments
- Protective screens in the customer service area
- The use of the elevator will be limited to one person or a maximum of 2 people sharing a room
- The room keys will be completely disinfected
- Online check-in
- We remove rugs from all rooms
- Towels and bedding are washed at high temperature
- Gel, gloves and masks available to our clients
- Sterilization of remote control TV and telephone in each room
- The remote controls will be wrapped in plastics that will be changed frequently
- Open or pedal bins and inner bag
- Regular cleaning of ventilation filters
- A room is not reoccupied until 48 hours have passed





Protocols for our customers

- The use of a mask will be mandatory
- Hydroalcoholic gel dispensers will be found in all common areas
- As far as possible, payment by card is recommended
- POS will be disinfected regularly

Protocols of our employees

- All our staff know the new safety and hygiene guidelines
- Our staff will wear FFP2 masks at all times
- Equipment uniform is washed and disinfected daily
- Keep at least 1.5 m away with any partner
- Daily control of workers' health
- Front desk staff will disinfect the counter every time customer service ends





Protocols in restoration

- The capacity of the restaurant will be reduced to ensure the security space
- Assisted buffet
- Individual tablecloths, cutlery and single-use napkins will be used
- The capacity will be monitored and if necessary shifts will be made to prevent crowds in the restaurant.
- Cards will be removed from the dining rooms



Protocols in Pools

- Disinfection of hammocks for each use
- Separation of hammocks at least 1.5 m
- There will be a person in charge of managing hammocks