














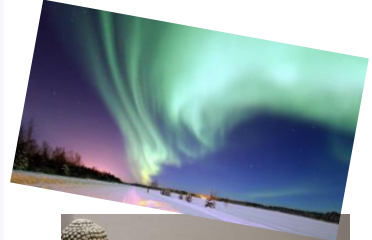
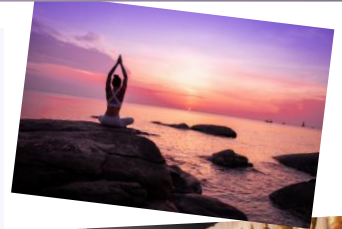


















TOURISM SUPPLIER SUSTAINABILITY CODE





















-  **Provide information in advance about your sustainability actions, activity accessibility & what to expect**
-  **Share accurate & impartial information about local nature & culture, as well as social development/conservation projects travellers may want to support**
-  **Show respect for the land, waterways, wildlife & other users. Do not disturb vegetation, wildlife or nesting sites**
-  **Maximise local economic & social benefits through employment & purchasing**
-  **Ensure applicable legal permits, licenses & permission to access the company activity or site, an area in place**
-  **Ensure insurance is in place for guests & team**
-  **Ensure enough team members are available in case of emergency & always provide emergency available contacts**
-  **Identify health & safety risks, implement management systems & provide appropriate safety equipment**
-  **Be familiar with activity area & ensure that navigation & communication tools are good working order**
-  **Use eco-friendly products**
-  **Avoid single use & disposable items, provide waste collection facilities & pick up any rubbish found in the area**
-  **Be Waterwise & take proactive measures to use water sparingly**
-  **Maximise accessibility to participants with special needs**
-  **Brief travellers about do's & don'ts, safety, what to expect & logistics**
-  **Communicate & enforce conduct rules & appropriate behaviour specific to the destination & heritage site**



TOURISM SUPPLIER SUSTAINABILITY CODE

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-  **Ensure that etiquette regarding taking photos/videos is clearly communicated**
 -  **Screen participants ahead of time to make sure that the activity is well suited to their fitness & level of ability**
 -  **Manage group size to minimise impacts on people & planet, ensure safe guiding**
 -  **Manage expectations responsibly, in consideration of respectful & professional guiding conduct**
 -  **Minimise energy used in the activity as part of a climate action strategy, including choosing low-carbon transportation options, flight planning, taxing & transport equipment operations to maximize fuel efficiency**
 -  **Obtain written confirmation that participants are risks' aware**
 -  **Monitor activity area conditions, including weather, in advance & during the activity**
 -  **Remain in approved areas for use & designed tracks**
 -  **Do not chase marine wildlife, alter or restrict their movement**
 -  **Provide information to participants about responsible gifting (avoid money or sweets) explaining that foster children beg businesses & abuse**
 -  **Communicate your zero tolerance of child labour, sex trade or human trafficking**
 -  **Provide information about customary tipping to service providers & for the activity**
 -  **Provide opportunities for travellers to ask questions & provide feedback at the end**
 -  **Facilitate opportunities for meaningful exchange with local people**
 -  **Depart sighting slowly, leaving no wake**

TOURISM SUPPLIER SUSTAINABILITY CODE

-  **Use locally produced, healthy, organic, fair-trade ingredients**
-  **Minimise food waste through careful procurement & meal planning**
-  **Avoid single use & disposable items, use alternative to plastic bottled water & provide adequate waste collection facilities**
-  **Offer menu options typical of regional cuisine**
-  **Provide opportunities for participants to support conservation, natural resource management & local development initiatives**
-  **Train & employ community members to manage community-based tourism activities**
-  **Respect local leadership & traditional governance structures & obtain their permission to visit their places**
-  **In vulnerable groups, ensure parents or supervisor is always present**
-  **Exclude visiting orphanages from any tourism experience**
-  **Ensure that the exchange of personal details between facility residents & customers is not permitted**
-  **Ensure infrastructures are clean, orderly & in good state of repair**
-  **Provide toilet facilities for visitors**
-  **Avoid flights with high environmental/social impacts risk**
-  **Limit the number & duration of flights over protected, culturally significant or residential areas**
-  **Adhere to indications regarding minimum flight height above ground**
-  **Repair & compensate for any damage caused to the area**
-  **Participate in conserving area integrity, notify authorities of concerns & participate in relevant rehabilitation projects**
-  **Avoid sensitive habitats & provide best practices for animal welfare**
-  **Respect the planet, local people, partners, cultures & laws**
-  **Ensure fair pricing is applied, including commissions & mark-ups**

