



HOTEL FACT SHEET 2025



Official name of the hotel : Domes Zeen Chania, a Luxury Collection Resort, Crete
Official category, awards & distinctions : **5***
 :
 : Nestled against a stunning backdrop, Domes Zeen Chania is an open-hearted sleek modernist retreat delivering a soulful, holistic take on a Mediterranean escape. It is a modernist village for the savvy traveler and a minimalist's dream! Focusing on the Greek philosophy of "ef Zeen" (the art of living well) and having the postmodern family in mind, public spaces are designed in a relaxed architectural style with sociable open spaces, while the handcrafted earthy rooms are quiet, organic and intimate, both offering enriched comfort and laid-back luxury. A relaxed escape by day and a social spot at night, a hub for all well-travelled to take in life at its fullest, bringing a sense of timelessness and fulfillment.

CONTACT DETAILS
Address : Apton Road, Chania, 73100 Crete, Greece.
Telephone : Resort: +30 2821 607000 Head Offices: +30 2310810624
Fax : Resort: +30 2821 607019 Head Offices: 0030 2310 810634
E-mail : info@domeszeenchania.com
webpage : www.domesresorts.com/domeszeenchania
Google maps : [35.50878303911314, 23.99714238659305](https://www.google.com/maps/place/35.50878303911314,+23.99714238659305)

SEASON/LOCATION OF THE HOTEL
Hotel open : From: 11 April 2025 / Until: 3 November 2025
Hotel Region is : Chania, Crete
Distance to the beach : 50m
Airport : Ioannis Daskalogiannis Airport (CHQ)
Distance from the airport : 18 kms
Transportation time : approx. 30 Minutes
Nearest Village/Town : Chania City 3 km

CONSTRUCTION DETAILS
Hotel Constructed in : 2019
Most Recent Renovation : 2019

RESTAURANTS / DINING
TOTAL NUMBER OF RESTAURANTS: 2

Name of restaurant : **Beach House Restaurant**
Type of cuisine : Greek creative cuisine with strong East Mediterranean influences
Description : Experience culinary excellence at Beach House Restaurant, where Mediterranean aromas and flavors transport you to a world of gastronomic wonder. From energizing breakfasts to diverse East Mediterranean dinners, indulge in a symphony of tastes in a captivating setting.
Open hours : Breakfast: 7:00 -11:00 Lunch: 13:00 -15:30 Dinner: 18:00 - 22:00
A la carte or Buffet : Breakfast: Buffet Lunch: A la carte Dinner: A la carte East Mediterranean Greek cuisine with local and organic products
Breakfast options : American style buffet offering a great variety of cold and hot items on a daily basis. A la carte options are offered. ☑
Dress Code : Smart Casual, no beachwear allowed during dinner

Name of restaurant : **Gallina Restaurant**
Type of cuisine : French/Greek & Scandinavian inspired
Description : TBA
Open hours / days : Breakfast: 08:30 – 12:00 (with charge 11:00-12:00) Lunch: N/A Dinner: 19:00 - 23:00 Closed on Sundays
A la carte or Buffet : Breakfast: A la carte Lunch: N/A Dinner: A la carte cuisine
Dress Code : Smart Casual, no beachwear allowed
Vegetarian Menus : YES
Diet Menus : YES
Kids Menus : YES
Toddlers Menus : YES
Gluten Free Menus : YES
Terrace : YES
Smoking & Non smoking area : YES
Room Service : 24h (after 22:00 night snack menu)

BAR / CAFE
TOTAL NUMBER OF BARS: 2
Name of bar: : **Beach House Bar**
Open hours : 07:30-23:00
Details : Tailormade cocktails
Name of bar: : **Ammos Beach Bar**
Open hours : 10.00-18.00
Details : Tailormade cocktails

Name of bar: : **Ef Zeen Bar**
Open hours : 10:00-24:00
Details : Tailormade cocktails

HOTEL FACILITIES
24 hour reception : YES
Housekeeping service : YES Daily
Handicapped facilities : YES
Non Smoking rooms : YES
Pets allowed : YES
Security : YES
Lobby : YES
Elevator : NO
Air Condition : YES
Internet : extra charge: NO Wifi in all the suites / villas / public areas extra charge: FREE
Currency exchange : NO
Parking Facilities : YES extra charge: FREE
Hairdresser : Upon request/Extra charge
Mini Market : NO
Car/Scooter rental Service : YES extra charge: YES
Bike rental service : YES extra charge: YES
Room service : YES extra charge: YES
Electricity : 220 AC/DC
Laundry service : YES extra charge: YES
Helipad : NO
Fire safety compliant : YES extra charge: NO
Safe at reception : YES
Medical assistance : YES extra charge: YES inside the hotel: doctor on call: YES
Beauty salon : NO
Butler service : NO
Library : YES extra charge: NO
Meeting Room : YES
Shops : YES On request With Charge
The Shop : (boutique shop with clothes/bags/notetaking/luxury leathers products)

JUNGLE SPA
Description : Outdoor Jungle Spa with 2 treatment beds. It's outdoor surrounded by vegetation and covered by a tent
Facial Treatments : YES extra charge: YES
Body Treatments : YES extra charge: YES
Massage Treatments : YES extra charge: YES
Energy Massages : YES extra charge: YES
Toning Massages : YES extra charge: YES
Stone Therapy : YES extra charge: YES
Pregnancy Treatments : YES extra charge: YES
Hand & Foot care : YES extra charge: YES

SOMA SPA

Award-winning Soma Spa restores what has been lost, delivers a level of absolute tranquility, and leads you to a stage of completeness.	
Description	The rituals of the spa treatments and methods of the ancient Greeks are combined with the most recent healing techniques and results-oriented products from ELEMIS, the Number 1, Luxury, British Spa and Anti-Ageing Skincare Brand, Codage & IS Clinical.
Open hours	Experience the pinnacle of luxury at Soma Spa 'The Refined,' where expert therapists tailor personalized treatments just for you. With exclusive offerings from ELEMIS, IS Clinical, and Codage Paris, discover a sanctuary where tradition meets modern sophistication for unparalleled relaxation.
Open days	10:00-18:00
Body Treatments	: YES extra charge: YES
Massage Treatments	: YES extra charge: YES
Energy Massages	: YES extra charge: YES
Toning Massages	: YES extra charge: YES
Stone Therapy	: YES extra charge: YES
Pregnancy Treatments	: YES extra charge: YES
Waxing	: YES extra charge: YES
Hand & Foot care	: YES extra charge: YES



ENTERTAINMENT	
Theme nights	: NO
Greek night	: NO
Boat Trip	: YES
Beach party	: YES
BBQ	: NO
Live Music program	: DJ nights, Live Music Nights, Saxophone Nights

SWIMMING POOL	
Outdoor swimming pools	: availability: YES number: 2 fresh water: 2 sea water: heated: NO swimming pool dimensions: Main Pool 380 SQ METERS Fresh water swimming pool dimensions: Second Pool childrens pool 46 SQ METERS Fresh water

SPORTS ANIMATION SPECIFICATIONS / inhouse & in the island	
Hotel	
Gym Pavilion	: Outdoor Pavilion extra charge: YES
Watersports:	: 800M from the hotel extra charge: YES
Crates island	
Golf	: NO extra charge: YES
Horse riding	: YES extra charge: YES
Diving	: YES extra charge: YES
Mountain bike	: YES extra charge: YES
Yoga	: YES in house extra charge: YES
Aquatic Yoga	: NO
Tennis	: YES - (2km from the hotel) extra charge: YES
Marina/Sailing	: YES extra charge: YES

Water Sports : Sailing Yacht, Motor Cruise, Speed Boat, Banana, Paddle, Tubes Sofa, Pedalo, Canoe, Water ski, Wakeboard, Kneeboard, Scuba dive
All water sports are at an extra charge.

ACCOMMODATION

TOTAL NUMBER OF ROOMS: 105 (28 Rooms, 58 Suites & 19 Villas)

Tropical Bungalow	View: Garden	area sq.m.: 30
Type of bed: King	Details Located on the ground floor with garden view. Tropical Bungalows are 30m2 and feature comfy double beds, air condition, free WiFi, SAT-TV, minibar (at extra charge), free safe, coffee/tea making facilities (no extra charge), bathroom with shower, hairdryer, robes and slippers, direct dial telephone (at extra charge) for max. 2 adults	
Adapted room*: YES (upon request/upon availability)	Floorplan: https://files.domesresorts.com/s/9CW5lchOp6stxc8f/fi	

Sapphire Bungalow	View: Sea	area sq.m.: 30
Type of bed: King	Details Located on the first floor with sea view. Sapphire Bungalows are 30m2 and feature comfy double beds, air condition, free WiFi, SAT-TV, minibar (at extra charge), free safe, coffee/tea making facilities (no extra charge), bathroom with shower, hairdryer, robes and slippers, direct dial telephone (at extra charge) for max. 2 adults	
Adapted room: NO	Floorplan: https://files.domesresorts.com/s/dVbQix2akl5y9qWZ/fi	

Tropical Family Bungalow	View: Garden	area sq.m.: 30
Type of bed: King	Details Located on the ground floor with garden view, all Bungalows are 30m2 and feature comfy double beds, air condition, free WiFi, SAT-TV, minibar (at extra charge), free safe, coffee/tea making facilities (no extra charge), bathroom with shower, hairdryer, robes and slippers, direct dial telephone (at extra charge), as well as an extra bed or a baby cot* (available on request) for max. 2 adults plus 1 child. *Baby cot (infant 0-1.99yrs): Cot counts against child occupancy and total occupancy.	
Adapted room: NO	Floorplan: https://files.domesresorts.com/s/e7MJ1MKH3grql8pA/fi	

Tropical Open Plan Suite with Shared Pool	View: Garden	area sq.m.: 35
Type of bed: King	Details Located on the ground floor, the 35sqm Tropical Open Plan Suite comes with an additional living area and a garden with pool (approx. 24m2), shared with only one neighbouring unit. All Tropical Open Plan Suites are further equipped with comfy double beds, air condition, free WiFi, SAT-TV, minibar (at extra charge), free safe, coffee/tea making facilities (no extra charge), bathroom with shower, hairdryer, robes and slippers, direct dial telephone (at extra charge) for max. 2 adults	
Adapted room: NO	Floorplan: https://files.domesresorts.com/s/l7mf11YbR1YNxFA/fi	

Tropical Family Room with Shared Pool	View: Garden	area sq.m.: 35
Type of bed: King	Details Located on the ground floor, the 35sqm Tropical Family Rooms come with an additional living area and a garden with pool (approx. 24 m2), shared with only one neighbouring unit. All Tropical Family Rooms are further equipped with comfy double beds, air condition, free WiFi, SAT-TV, minibar (at extra charge), free safe, coffee/tea making facilities (no extra charge), bathroom with shower, hairdryer, robes and slippers, direct dial telephone (at extra charge), as well as a sofa bed which can sleep 2 children or one child and an infant*. For max. 2 adults and 2 children (age up to 12 y.o. each). *Baby cot (infant 0-1.99yrs): Cot counts against child occupancy and total occupancy.	
Adapted room: NO	Floorplan: https://files.domesresorts.com/s/44jOdhNH7a9y2XVr/fi	

HAUTE LIVING SELECTION

Tropical Pavilion Private Pool	View: Garden	area sq.m.: 46
Type of bed: King (180x200)	Details Located on the ground floor, the 46sqm Pavilions boast even larger indoor and outdoor areas, including a private terrace with private pool (approx. 10-12 m2). All Suites feature comfy double beds, air condition, free WiFi, SAT-TV, minibar (at extra charge), free safe, coffee/tea making facilities (no extra charge), bathroom with shower, hairdryer, robes and slippers, direct dial telephone (at extra charge) as well as a sofa bed which can sleep 1 child or an infant*. For max. 2 adults + 1 child (age up to 12 y.o.) *Baby cot (infant 0-1.99yrs): Cot counts against child occupancy and total occupancy.	
Adapted room: NO	Floorplan: https://files.domesresorts.com/s/XjV9L8YzAo4o0kp/fi	

Sapphire Pavilion Private Pool	View: Sea	area sq.m.: 46
Type of bed: King (180x200)	Details Located on the ground floor, the 46sqm Pavilions boast even larger indoor and outdoor areas, including a private terrace with infinity pool (approx. 10-12 m2). All Suites feature comfy double beds, air condition, free WiFi, SAT-TV, minibar (at extra charge), free safe, coffee/tea making facilities (no extra charge), bathroom with shower, hairdryer, robes and slippers, direct dial telephone (at extra charge) as well as a sofa bed which can sleep 1 child or an infant*. For max. 2 adults + 1 child (age up to 12 y.o.) *Baby cot (infant 0-1.99yrs): Cot counts against child occupancy and total occupancy.	
Adapted room: NO	Floorplan: https://files.domesresorts.com/s/XjV9L8YzAo4o0kp/fi	

Tropical Family Pavilion Private Pool	View: Garden	area sq.m.: 47
Type of bed: King	Details Located on the ground floor, the 47sqm Tropical Family Pavilions boast even larger indoor and outdoor areas, including a private terrace with pool (approx. 10-12 m2). All Family Suites feature comfy double beds, air condition, free WiFi, SAT-TV, minibar (at extra charge), free safe, coffee/tea making facilities (no extra charge), bathroom with shower, hairdryer, robes and slippers, direct dial telephone (at extra charge), as well as a sofa bed & an extra bed or a baby cot* (both available on request) for max. 2 adults and 2 children OR for max 2 adults and 1 child and an infant. *Baby cot (infant 0-1.99yrs): Cot counts against child occupancy and total occupancy.	
Adapted room: NO	Floorplan: https://files.domesresorts.com/s/4itIDY4BK5TfmC3/fi	

Sapphire Family Pavilion Private Pool	View: Sea	area sq.m.: 47
Type of bed: King	Details Located on the ground floor, the 47sqm Sapphire Family Pavilions boast even larger indoor and outdoor areas, including a private terrace with pool (approx. 10-12 m2). All Family Suites feature comfy double beds, air condition, free WiFi, SAT-TV, minibar (at extra charge), free safe, coffee/tea making facilities (no extra charge), bathroom with shower, hairdryer, robes and slippers, direct dial telephone (at extra charge), as well as a sofa bed & an extra bed or a baby cot* (both available on request) for max. 2 adults and 2 children OR for max 2 adults and 1 child and an infant. *Baby cot (infant 0-1.99yrs): Cot counts against child occupancy and total occupancy.	
Adapted room: NO	Floorplan: https://files.domesresorts.com/s/rdXgGApRWRucECA/fi	

The Villa	View: Sea	area sq.m.: 65
------------------	------------------	-----------------------



Type of bed:	King
Details	The 65 sqm Villas are a true private sanctuary, offering spacious areas for indoor and outdoor living for max. 3 adults and 1 child or 2 adults and 2 children. The Villas feature a bedroom with comfy double bed, a living room with sofa bed, a bathroom with shower and bath tub, and a private garden with its own pool (approx. 16 m2). The Villas are further equipped with air condition, free WiFi, SAT-TV, minibar (at extra charge), free safe, coffee/tea making facilities (no extra charge), hairdryer, robes and slippers, direct dial telephone (at extra charge), as well as an extra bed or a baby cot* (both available on request) for max. 2 adults and 2 children OR for max 2 adults and 1 child and an infant. *Baby cot (infant 0-1.99yrs): Cot counts against child occupancy and total occupancy.
Adapted room:	NO
Floorplan:	https://files.domesresorts.com/s/7vaAlRswmyvPz44d/fi

Family Villa 2 Bedrooms with Private Pool	View:	Sea	area sq.m.: 65
Type of bed:	King & twin		
Details	The 65sqm Family Villas can host up to 5 guests (max. 4 adults or 3 children). They feature two bedrooms with comfy double & twin beds, two bathrooms with shower, a living room with sofa bed and a private terrace with their very own pool (approx. 13 m2). They are further equipped with air condition, free WiFi, SAT-TV, minibar (at extra charge), free safe, coffee/tea making facilities (no extra charge), hairdryer, robes and slippers, direct dial telephone (at extra charge) and baby cot (available on request) for max. 4 adults and 1 child. *Baby cot (infant 0-1.99yrs): Cot counts against child occupancy and total occupancy.		
Adapted room:	NO		
Floorplan:	https://files.domesresorts.com/s/mqt7NkTniffzYbq/fi		

Tropical Family Grand Pavilion with Private Pool	View:	Garden	area sq.m.: 70
Type of bed:	King		
Details	Located at ground level, the 70m² fully detached Tropical Family Grand Pavilion comes with 2 connecting bedrooms and a large private garden with private pool, assuring luxury and privacy. All Grand Pavilions are further equipped with comfy double beds, air condition, free WiFi, SAT-TV, minibar (at extra charge), free safe, coffee/tea making facilities (no extra charge), two bathrooms with shower, hairdryer, robes and slippers, direct dial telephone (at extra charge), as well as a sofa bed, extra bed or a baby cot* (both available on request) for max. 4 adults and 2 children. *Baby cot (infant 0-1.99yrs): Cot counts against child occupancy and total occupancy.		
Adapted room:	NO		
Floorplan:	https://files.domesresorts.com/s/d/YZZrEzWHJmmQFRWn		
*Adapted room specifications:	Width of room door: 90cm Width of bathroom door: 90cm Width of balcony door: 90cm		

Individual A/C	: YES (upon request/upon availability) Period of operation: APRIL - OCTOBER		
Refrigerator	: NO	extra charge: NO	
Mini – bar	: YES	extra charge: YES	
TV	: YES	extra charge: NO	
Cable TV	: YES	extra charge: NO	
Satellite TV	: YES	extra charge: NO	
Pay TV	: NO	extra charge: NO	
TV channels	: YES	extra charge: NO	
Hairdryer	: YES	extra charge: NO	
Iron/Ironing board	: YES	extra charge: NO	
Safe	: YES	extra charge: NO	
Coffee & Tea amenities	: YES	extra charge: NO	
Phone	: YES	extra charge: YES	
Internet	: YES	Type: _____	WiFi
		extra charge: NO	approx.charge: _____
Room Service	: YES	extra charge: YES	
Shower Cabin	: YES	extra charge: NO	
Bath Tub	: IN SOME ROOM TYPES	extra charge:	
Jacuzzi bath tub	: NO	extra charge: NO	
Balcony/terrace	: YES		
Carpeting	: NO	extra charge:	
Tiled floor	: YES	extra charge: NO	
CD/DVD player	: NO	extra charge:	
XBOX	: NO	extra charge:	
DVDs & games	: NO	extra charge:	
Music/Radio	: YES	extra charge: NO	
Books and Magazines	: YES		
Bathrobe	: YES	extra charge: NO	
Mosquito net	: NO		
Clothes dryer	: NO		
Slippers	: YES	extra charge: NO	
Make up mirror	: YES	extra charge: NO	
Pillow selection menu	: YES	extra charge: NO	
First aid box	: NO	extra charge: NO	

BOARD OPTIONS			
TYPE	: Bed & Breakfast		
	Breakfast:	Buffet & à la carte	Beach House Restaurant
		À la carte	GALLINA Restaurant
	Lunch:	À la carte	(*Extra Charge)
	Dinner:	À la carte	(*Extra Charge)
			Drinks not included
TYPE	: Standard Half Board		
	Breakfast:	Buffet & à la carte	Beach House Restaurant
	Lunch:	À la carte	(*Extra Charge)
	Dinner:	À la carte	or discount at GALLINA Gastronomy Restaurant
			Drinks not included
HAUTE LIVING SELECTION	: HLS Half Board		
	Breakfast:	Buffet & à la carte	Beach House Restaurant
	Lunch:	À la carte	Daily 3 course à la carte lunch (some items excluded) OR a 3 course à la carte dinner (some items excluded) served in
	OR Dinner:	À la carte	Beach House. One day advance booking required. * Drinks not included
			HLS Half Board guests also receive one 3 course a la carte dinner per stay (some items excluded), served in "GALLINA Restaurant", for 5 nights booked. For reservations over 5 nights prebooking is required and in case of no availability, an alternative date / time shall be offered. * Drinks are not included.
			Half Board guests willing to dine further at "Gallina Restaurant", may do so by receiving 15€ credit per adult and 7€ credit per child, to be deducted from their final a la carte bill.

BEACH			
Type of beach	: private	pebble	
Sun beds and umbrellas	: YES	charge:	FREE
Parasols	: YES		
Matresses	: YES		
Beach	: YES		
Water sports:	: no		
Pool/Beach bar	: YES		
Beach towels:	: YES	charge:	FREE
Quiet Zones	: no		
Zamána Beach Club	Just a 2-minute walk from Domes Zeen Chania, Zamána is the first Domes individually operated beach bar. This concept by Remo Masala is designed in harmony with the resort's earthy tones and organic textures, flowing from beachfront sunbeds and bar to a stylish restaurant and relaxed lounge. Creative Cretan menus with subtle Japanese and Mexican influences highlight Crete's local ingredients. Guests enjoy Afro/Ethnic House beats and live DJ sets by acclaimed artists, with the venue also available for private events.		
Operating hours	10:00 - 23:00 21:30 Last call for dinner		

CREDIT CARDS	VISA	MASTERCARD	AMERICAN EXPRESS
	MAESTRO	DINNERS	

HAUTE LIVING SELECTION	
Settle only for the best and lift your accommodation experience to a new, higher level, through a series of unparalleled services and amenities. Haute Living Selection is a hotel within the hotel concept. Its guests have 24/7 dedicated concierge and the below tailor-made services:	
Highlights	<ul style="list-style-type: none"> • Complimentary airport transfers • HLS Manager • Premium Bathroom Amenities • Farewell Gift • All Haute Living Selection guests receive a WhatsApp number for direct communication with the Domes Concierge Experts • Pillow Menu Selection
Haute Living Room	<ul style="list-style-type: none"> • An elite room accessible only to Haute Living Selection guests. A variety of all-day included services, an upgraded status and exclusive premises are offered. • All day hot and cold snacks, fruits, salads, traditional delicacies • Tea varieties and freshly made coffee • Branded wines, beers, soft drinks and juices • Branded evening spirits • Lounge area with magazines, and coffee table books • Dedicated concierge staff • Business center services • Complimentary high speed, wireless internet

KIEPOS	
Languages	: Greek, English, German
KIEPOS concept	: Committed to nurturing eco conscious youngsters, Domes Resorts introduces KIEPOS (Kee-pos<Greek>Garden). Children will get the chance to plant their own greens, herbs &



Creche (6 months to 3,99 y.o.) Kid's Club (4 y.o. to 12 y.o.)	A children's concept combining interactive elements with a modern educational approach offering cooking classes, calisthenic sessions, painting workshops and sleepovers in a tepee under the stars ensures that your precious little ones have the time of their lives while you can indulge in laid back luxury relaxing with simplicity and ease.
Operating hours	: 10-00-18:00 Kids Club offers fitness session, arts and crafts, culture activities, pool games, scavenger hunt, variety of sports, gardening, beach walks, painting workshops, educational programs (recycling), storytelling, ceramic lessons, STEM challenges, strategy games etc.
Babysitting services available	: The cost for 1 child is 24 € per hour, for 2 children 29 € per hour and for 3 children is 34 €. The minimum babysitting is for 1 hour. Pre-booking one day in advance.

EPICUREAN MOMENTS

Daily - Xerotigano – a traditional Cretan delight	The chef prepares xerotigano – traditional Cretan fried pastry with honey – based on traditional recipes using the freshest local ingredients. Xerotigano are super delicious and are considered to be one of the oldest recorded desserts in Greece. Chania are famous for their specific preparation of this dessert, which was mostly prepared and offered in outdoor stands as a quick snack.
Weekly - Wine Tasting by A Sommelier	Cretan wines: The myth, the history, the time...the Wine! It will take connoisseurs through a private, unique energetic wine storytelling journey that will include the chronicle of the indigenous Cretan varieties, indications of the Minoan way of living, vintage wine tasting and food pairing with selected tantalizing local tapas, at an inviting open-air setting.

BE AUTHENTIC

Biotea Olive Oil Experience - upon request	A guided visit to the family-owned Biotea estate, where guests discover the traditional stone mill and press method of producing organic olive oil. The experience includes learning about the history of Cretan olive oil, sustainable farming practices, and enjoying a tasting session of their artisanal oils in a beautiful setting.
--	---

PET POLICY

The Domes Zeen Chania, a Luxury Collection Resort, Crete has a pet-friendly policy and welcomes small to medium-sized pets. Pets should have all the up-to-date recommended vaccinations and the guest should agree to obtain and provide all current records from a licensed veterinarian. Domes Zeen Chania may request this information at any time.	<p>Incurring charges</p> <ul style="list-style-type: none"> -A non-refundable cleaning fee of 100,00€ is applicable -Guests are responsible for any damages caused by their pet and will be charged accordingly. <p>Terms & Conditions:</p> <ul style="list-style-type: none"> Dogs and cats are welcome. One pet is allowed per room. Pets should always be attended. Pet sitting services are available upon request. Pets should be kept on a leash or in a crate or a stroller when walking around the resort. Pets should be avoided in enclosed public areas, including restaurants, bars, the fitness center, and the spa. Pets should not swim in private or common pools. Pets are expected to be well-trained and well-mannered. If these expectations are not met, alternative accommodations may be requested, and 100% cancellation fees will apply for all remaining nights. Excessive noise, including barking, should be minimized to avoid disturbing other guests. Guests should contact the reception to arrange a convenient time for servicing. When a hotel associate is serving the room we kindly request that the guest should either be present, place their pet in a crate, or take their pet for a walk.
---	---

The management reserves the right to ask guests to remove their pet from the hotel premises if they do not comply with the above policies.