

Accommodation Fact Sheet

Mitsis Royal Mare

Anissaras-L. Chersonissou
70 014, Anissaras, Heraklion, Greece
Phone: +30 28970 27 200 Fax: +30 28970 21 664
E-mail: royalmare.res@mitsis.com
Website: https://www.mitsis.COM
GIATA: 848

Code: AMTSGR0GQO
Search Code: HER0405
Type: Hotel
Class: Deluxe
Local Rating: 5 Star
Featured Rating: 5 Star

Destination: Crete
Handling: MTS Incoming Greece -Crete
Group: Master
Chain: Mitsis Hotels
Owner: CRETAN HOTELS MITSIS COMPANY, S.A.

Lat: 35.334548
Lng: 25.379593

Photo Gallery



Hotel



Hotel



Restaurant



Double Room Garden View



Double Room Garden View

Descriptions

General description:

The hotel Mitsis Royal Mare is located directly by the Anissaras, a sandy/shingle beach. At the beach are sun loungers and sun umbrellas free of charge available. The tourist centre is about 2 km away. The town Chersonissos is around 2 km away (Heraklion around 26 km). The nearest shopping facilities are located approx. 2 km from the hotel, a supermarket can be reached after around 200 m. It is 2 km from the hotel to the nearest bars and restaurants. Also the nearest disco is around 2 km away. The following attractions can be reached from the hotel: Knossos Palace (approx. 30 km away), Aquarium (approx. 15 km away) and Agios Nikolaos (approx. 55 km away). For mobility during your holiday, there are a bus stop (approx. 50 m away), a car rental company and a motorcycle rental. For medical treatment in emergencies there is a hospital around 25 km away. The airport (HER) is approx. 24 km away. Another airport (CHQ) is located approx. 168 km away.

Amenities:

Partially renovated in 2020, the 3-storey spa hotel has 385 rooms, and spread over one main building and 8 adjoining buildings. It offers its guests a reception (check-in from 14:00, check-out until 12:00), a lobby with bar, 2 lifts, air conditioning, a safe (for free), kiosk, a mini market, various other shops, a free parking area, a security entry system and a money changing facility. For the meals, there are 6 restaurants (air-conditioned). In a total 4 bars, you can relax in good company. WiFi is available for free. For guests with physical disabilities the accommodation provides a barrier-free access, a wheelchair accessible lift and a number of wheelchair accessible bathrooms. Room cleaning, room service and concierge service are free of charge. Laundry / ironing service and medical service (from 10:00 - 18:00) are available for a fee.

Pool:

In the outdoor area of the hotel, designed in traditional style, you will find 2 salt water pools with a children's pool (open from March to October). Here, there are sun loungers and sun umbrellas for free available. A bar at the pool offers guests refreshing beverages (open from 10:00 - 18:00).

Meals:

Breakfast (from 07:00 - 10:30) from the buffet. All inclusive: breakfast, lunch and dinner. Breakfast and lunch only in selected restaurants or bars. Children's menus are also available. Water at certain times. Soft drinks (09:00 - 02:00), coffee and tea (09:00 - 00:00), cakes and pastries (08:30 - 22:00), beer (09:00 - 02:00), wine (09:00 - 02:00), cocktails (09:00 - 02:00), national alcoholic drinks (09:00 - 02:00), selected imported spirits (09:00 - 02:00, in special bars and restaurants), midnight snacks (22:00 - 04:00), Welcome Drink, one meal in the a la carte restaurant, free internet and 24 h service. Earlier check in and later check out possible (according to occupancy / availability).

Sport and Leisure:

Sports and entertainment: Tennis (for a fee), billiards (for a fee), darts (for free), table tennis (for free), mini golf, fitness and volleyball. In the immediate vicinity of the hotel, different watersports activities such as jet skiing and water skiing are available (partly from local providers). A golf course is located approx. 5 km from the hotel. Bicycle rental. Spa area with sun terrace, sauna, solarium, hamam and massages available for a fee. Entertainment for adults: activity programme with live music. For the entertainment of young guests there is a children's play area. Child supervision: mini club for children (from 4 - 12 years) and babysitting (for a fee). Gaming Room.

Additional information:

Additional fees may apply for certain facilities, amenities or activities. Some services depend on the local climatic conditions and the season. Languages spoken: English, German, French, Italian and Russian. Accepted methods of payment: Euro / MasterCard and Visa.

Bungalow (LateralSeaView):

With sofa bed as extra bed, baby cot (for free), heating (centrally controlled), kettle (for free), minibar (for free), internet (for free), safe (for free) and flat screen sat TV as well as centrally controlled air conditioning (from March to October).

Double Bungalow (GardenView):

With sofa bed as extra bed, baby cot (for free), balcony, heating (centrally controlled), kettle (for free), minibar (for free), internet (for free), safe (for free) and flat screen sat TV as well as centrally controlled air conditioning (from March to October). Room size: 29 m².

Double Bungalow (SeaView):

With sofa bed as extra bed, baby cot (for free), balcony, heating (centrally controlled), kettle (for free), minibar (for free), internet (for free), safe (for free) and flat screen sat TV as well as centrally controlled air conditioning (from March to October). Room size: 29 m².

Standard Bungalow (Shared-PoolTerrace):

With sofa bed as extra bed, baby cot (for free), tiled floor, heating (centrally controlled), kettle (for free), minibar (for free), internet (for free), safe (for free) and flat screen sat TV as well as centrally controlled air conditioning (from March to October). Room size: 29 m².

SingleUse Standard Bungalow (GardenView):

With sofa bed as extra bed, baby cot (for free), tiled floor, balcony, heating (centrally controlled), kettle (for free), minibar (for free), internet (for free), safe (for free) and flat screen sat TV as well as centrally controlled air conditioning (from March to October). Room size: 29 m².

Standard JuniorSuite (Shared-PoolTerrace):

With sofa bed as extra bed, baby cot (for free), heating (centrally controlled), kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and flat screen sat TV as well as centrally controlled air conditioning (from March to October). Room size: 49 m².

Standard Suite (Shared-PoolTerrace):

With sofa bed as extra bed, baby cot (for free), heating (centrally controlled), kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and flat screen sat TV as well as centrally controlled air conditioning (from March to October).

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Double Room Sea View



Double Room Sea View



VIP Premium Sharing Pool



VIP Premium Sharing Pool



Superior room

Service Units

SUSD0000Q0 - Standard Suite (Shared-PoolTerrace)

Room Amenities

- Bottle of Water	free of charge	- Air-Conditioning	Central Mar Oct
- Heating	Central	- TV	SAT TV, Flat Screen
- Internet	free of charge	- Safe	free of charge
- Phone		- Mini Bar	free of charge
- Mini Fridge	free of charge	- Kettle Tea-Coffee	free of charge
- Bed Linen	free of charge	- Capsule Coffee Machine	
- Hairdryer		- Bath Towels	free of charge
- Bathrobe			
Room Facilities			
- Bathroom			
- Bathtub or Shower		- Bidet	
- Baby Cot	free of charge	- Additional Beds	Sofa Bed 1
- Late Check-Out Time:	On Request: Yes		
- Welcome Drink	Softdrinks free of charge	- Beach Towel	free of charge

BU0000LS00 - Bungalow (LateralSeaView)

Room Amenities

- Bottle of Water	free of charge	- Air-Conditioning	Central Mar Oct
- Heating	Central	- TV	SAT TV, Flat Screen
- Internet	free of charge	- Safe	free of charge
- Phone		- Mini Bar	free of charge
- Mini Fridge	free of charge	- Kettle Tea-Coffee	free of charge
- Bed Linen	free of charge	- Bath Towels	free of charge
- Hairdryer		- Additional Beds	Sofa Bed 1
- Bidet			
- Baby Cot	free of charge	- Beach Towel	free of charge
- Late Check-Out Time:	On Request: Yes		
- Welcome Drink	Softdrinks free of charge		

JSSD0000Q0 - Standard JuniorSuite (Shared-PoolTerrace)

Room Amenities

- Bottle of Water	free of charge	- Air-Conditioning	Central Mar Oct
- Heating	Central	- TV	SAT TV, Flat Screen
- Internet	free of charge	- Safe	free of charge
- Phone		- Mini Bar	free of charge
- Mini Fridge	free of charge	- Kettle Tea-Coffee	free of charge
- Bed Linen	free of charge	- Capsule Coffee Machine	
- Hairdryer		- Bath Towels	free of charge
- Bathrobe			
Room Facilities			
- Bathroom			
- Bathtub or Shower		- Bidet	
- Baby Cot	free of charge	- Additional Beds	Sofa Bed 1
- Room Size			
- Late Check-Out Time:	On Request: Yes		
- Welcome Drink	Softdrinks free of charge	- Beach Towel	free of charge

(Junior Suite Sharing Pool)

BUSD0000Q0 - Standard Bungalow (Shared-PoolTerrace)

Room Amenities

- Bottle of Water	free of charge	- Air-Conditioning	Central Mar Oct
- Heating	Central	- TV	SAT TV, Flat Screen
- Internet	free of charge	- Safe	free of charge
- Phone		- Mini Bar	free of charge
- Mini Fridge	free of charge	- Kettle Tea-Coffee	free of charge
- Bed Linen	free of charge	- Bath Towels	free of charge
- Hairdryer			
- Bathrobe			

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Superior room



Pool



Pool



Pool



Beach

Room Facilities

- Bathroom
- Bathing or Shower
- Baby Cot free of charge
- Room Size
- Late Check-Out Time: On Request: Yes
- Welcome Drink Softdrinks
free of charge
- Bidet
- Additional Beds Sofa Bed
1
- Floor-Type
- Beach Towel free of charge

BUSDINGV00 - SingleUse Standard Bungalow (GardenView)

Room Amenities

- Bottle of Water free of charge
- Heating Central
- Internet free of charge
- Phone
- Mini Fridge free of charge
- Bed Linen free of charge
- Hairdryer
- Bathrobe
- Air-Conditioning Central
Mar
Oct
- TV SAT TV, Flat Screen
- Safe free of charge
- Mini Bar free of charge
- Kettle Tea-Coffee free of charge
- Bath Towels free of charge

Room Facilities

- Balcony
- Bathroom
- Bathing or Shower
- Bidet
- Baby Cot free of charge
- Additional Beds Sofa Bed
1
- Room Size
- Late Check-Out Time: On Request: Yes
- Welcome Drink Softdrinks
free of charge
- Floor-Type
- Beach Towel free of charge

BU00DBSV00 - Double Bungalow (SeaView)

Room Amenities

- Bottle of Water free of charge
- Heating Central
- Internet free of charge
- Phone
- Mini Fridge free of charge
- Bed Linen free of charge
- Hairdryer
- Bathrobe
- Air-Conditioning Central
Mar
Oct
- TV SAT TV, Flat Screen
- Safe free of charge
- Mini Bar free of charge
- Kettle Tea-Coffee free of charge
- Bath Towels free of charge

Room Facilities

- Balcony
- Bathroom
- Bathing or Shower
- Bidet
- Baby Cot free of charge
- Additional Beds Sofa Bed
1
- Room Size
- Late Check-Out Time: On Request: Yes
- Welcome Drink Softdrinks
free of charge
- Beach Towel free of charge

BU00DBGV00 - Double Bungalow (GardenView)

Room Amenities

- Bottle of Water free of charge
- Heating Central
- Internet free of charge
- Phone
- Mini Fridge free of charge
- Bed Linen free of charge
- Hairdryer
- Bathrobe
- Air-Conditioning Central
Mar
Oct
- TV SAT TV, Flat Screen
- Safe free of charge
- Mini Bar free of charge
- Kettle Tea-Coffee free of charge
- Bath Towels free of charge

Room Facilities

- Balcony
- Bathroom
- Bathing or Shower
- Bidet
- Baby Cot free of charge
- Additional Beds Sofa Bed
1
- Room Size
- Late Check-Out Time: On Request: Yes
- Welcome Drink Softdrinks
free of charge
- Beach Towel free of charge

Board & Mealplan

All-Inclusive Ultra

- Includes Breakfast - Includes Lunch

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- | | |
|--|--|
| <ul style="list-style-type: none"> - Includes Dinner - Late Breakfast - Cake & Pastries - Coffee & Tea - Softdrinks - Beer - Local Spirits - Welcome Drink - Free Mini-Bar - 24 hour service - Late check-out (subject to availability) <u>All-Inclusive</u> - Includes Breakfast where: only in selected restaurant or bar - Includes Dinner where: all restaurants - Cake & Pastries Service Hours: 08:30 - 22:00 - Coffee & Tea Service Hours: 09:00 - 00:00 - Softdrinks Service Hours: 09:00 - 02:00 - Beer Service Hours: 09:00 - 02:00 - Local Spirits Service Hours: 09:00 - 02:00 - Welcome Drink - A la carte Restaurant Service Cycle: once per week - Early check-in (subject to availability) | <ul style="list-style-type: none"> - Child menu - Snacks - Midnight Snacks - Mineral Water - Wine - Cocktails - Imported Spirits - Free Internet - A la carte Restaurant - Early check-in (subject to availability) - Water activities - Includes Lunch where: only in selected restaurant or bar - Child Menu Service Hours: 22:00 - 04:00 - Midnight Snacks Service Hours: 09:00 - 02:00 - Mineral Water Service Hours: 09:00 - 02:00 - Wine where: only in selected restaurant or bar - Cocktails Service Hours: 09:00 - 02:00 - Imported Spirits - Free Internet - 24 hour service - Late check-out (subject to availability) |
|--|--|

Facts

General Facilities

- Reception

Honeymooners

- | | |
|---|---|
| <ul style="list-style-type: none"> - Sparkling Wine in Room - Romantic Room - Location and Views - Wedding Packages | <ul style="list-style-type: none"> - Fruit Basket in Room - Honeymooners Discounts & Packages - Personalized Items |
|---|---|

Agri-Tourism

- Plants and Gardens

Sports

- | | | | |
|--|---|--|---|
| <u>Sports</u> | | | |
| <ul style="list-style-type: none"> - Diving Spot - Golf Location | <ul style="list-style-type: none"> 5 min 7 km 10 min | <ul style="list-style-type: none"> - Diving School - Golf Course | <ul style="list-style-type: none"> extra fee extra fee 1
18 Hole |
| <u>Tennis</u> | | | |
| <ul style="list-style-type: none"> - Tennis Court | <ul style="list-style-type: none"> extra fee 7 Gravel, Flood Light Court | <ul style="list-style-type: none"> - Tennis School | <ul style="list-style-type: none"> extra fee |
| <u>Rental Service</u> | | | |
| <ul style="list-style-type: none"> - Wind Surf Spot | <ul style="list-style-type: none"> 10 m 0 hour | <ul style="list-style-type: none"> - Wind Surf School | <ul style="list-style-type: none"> extra fee |
| <ul style="list-style-type: none"> - Wave Surf Spot | <ul style="list-style-type: none"> 10 m 0 hour | <ul style="list-style-type: none"> - Rental Service | |
| <u>Snorkeling</u> | | | |
| <ul style="list-style-type: none"> - Snorkeling Spot | | <ul style="list-style-type: none"> - Snorkeling Equip. Rental | |
| <u>Other Sports</u> | | | |
| <ul style="list-style-type: none"> - Water Ski | | <ul style="list-style-type: none"> - Jet Ski | |

Bathing Facilities

- | | | | |
|--|---|--|--|
| <u>Bathing Facilities</u> | | | |
| <ul style="list-style-type: none"> - Outdoor Pool | <ul style="list-style-type: none"> 2 A pool 700 + B pool 490 Saltwater Mar Oct free of charge free of charge | <ul style="list-style-type: none"> - Indoor Pool - Sunbeds at Pool | <ul style="list-style-type: none"> 1 120 Mar, Apr, May, Jun, Jul, Aug, Sep, Oct Freshwater free of charge |
| <ul style="list-style-type: none"> - Beach - Beach Type: - Public Beach | <ul style="list-style-type: none"> sand, gravel | <ul style="list-style-type: none"> - Route to Beach: - Blue Flag | <ul style="list-style-type: none"> footpath |

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- Sunshades on Beach free of charge
- Towels on Beach free of charge
- Sunbeds on Beach free of charge
- Service at the Beach

Business & Congress

- Business & Congress
- General Facilities
- Conference Room 1
120 sq m
- Tables
- Seatings
- Boardroom Style 70
- Reception Style 90
- Classroom Style extra fee
- Theatre Style extra fee
- Technical Equipment
- Internet Access
- Printer
- Video Beamer
- Services
- Catering Service

Disability Friendly

- Disability Friendly
- Entrance
- Ramp/Level Access
- Door Width 80 cm
- Door Type Manual
- Lift
- Wheelchair Suitable
- Lift Width 105 cm
- Door Width 80 cm
- Lift Depth 87 cm
- Rooms w. Disabled Facilities
- No. of Rooms 10
- Door Width 80 cm
- Bathroom
- Shower/Tub Roll-In Shower, Wall Mounted Seat
- Wheelchair Suitable
- WC Height 50 cm
- Sink Height 80 cm

Environmental Commitment

- Environmental Commitment
- Hotel
- Environmental Certification Green Key, ISO 14001
- Bio Packaging Recycled Paper, Paper cups, Paper straws
- Energy Conservation
- Fresh-Air Exchange System
- Gray Water Recycling
- Hotel Recycle Bins
- Green Energy Solar panels
- Organic Materials Paper, Keycards
- LED Lighting
- Water Conservation
- Room
- Environmental Cleaning
- Sheet Re-use Program
- Towel Re-use Program
- Food&Beverage
- Durable Service Items
- Food Waste Prevention Program
- Local and Seasonal Foods
- Full Vegan Menu Option

Food & Beverage

- Food & Beverage
- Dining Room
- Air-Conditioning
- Smoking Allowed: No
- With Terrace
- Restaurants
- No. of Restaurants: 6
- International 18:30 - 22:00
- Main Restaurant: Buffet 12:30 - 17:00
- Italian Restaurant
- Asian Restaurant 18:30 - 22:00
- Mediterranean Restaurant 18:30 - 22:00
- A la Carte Fish Restaurant 12:30 - 17:00
- Bars
- No. of Bars: 4
- Pool Bar 10:00 - 18:00
- Lobby Bar
- Beach Bar
- Beverage
- Water & Softdrinks
- Beer
- Coffee & Tea
- National Spirits
- Wine
- International Spirits 09:00 - 02:00
- Special Food & Beverage
- Vegetarian Food
- Gluten Free Food
- Breakfast
- Breakfast Type: Breakfast Buffet, A la Carte 07:00 - 10:30
- Late Breakfast 09:00 - 12:00
- Lunch
- Main Course Buffet 12:30 - 14:30
- Starters Buffet
- Salads Buffet
- Dessert Buffet
- Dress Code casual
- Dinner
- Main Course Buffet 18:30 - 21:30
- Starters Buffet
- Salads Buffet
- Dessert Buffet
- Dress Code smart casual

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Hotel Facilities

- Hotel Facilities

General Facilities

- Lobby		- Air-Conditioning	Central
- Elevator	2	- Lounge	
- Shops		- Mini Market	
- Kiosk			

Guest Amenities

- Internet	Wi-Fi/HotSpots (free)	- Room Service	free of charge
- Luggage Storage		- Currency Exchange	
- Hotel Safe	free of charge	- Laundry Service	extra fee
- Ironing Service	extra fee	- Medical Service	Daily extra fee

- Wake Up Calls		- Concierge	10:00 - 18:00 free of charge
- Maid Service/ Housekeeping	free of charge Daily	- Secure Entry System	

Parking Facilities

- Car Park free of charge

Rentals

- Bike Rental	extra fee	- Motorbike Rental	
- Car Rental			

Leisure Facilities

- Leisure Facilities

Family Facilities

- Child Pool		- Child Club	4 - 12 Mar Oct 10:00 - 18:00 free of charge extra fee
- Kids Playground		- Babysitting	
- Child Chairs		- Baby High Chairs	
- Family Room			

Activities

- Adult Animation		- Live Music	Daily May Oct 20:30 - 22:30 Apr Oct extra fee
- Gaming Room		- Billiard	free of charge
- Darts	free of charge	- Table Tennis	free of charge
- Squash	extra fee	- Paddle	extra fee
- Aquagym	free of charge	- Fitness Room	08:00 - 20:00 150 free of charge

- Mini Golf

Locations & Distances

- Locations & Distances

Cities

- City 1:	Chersonissos 2 km 5 min	- City 2:	Heraklion 26 km 30 min
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Recreation Area

- Beach Anissaras 10 m

Public Transport

- Public Bus Stop 50 m

Sport Locations

- Golf Course	5 km	- Tennis Court	
- Water Activities	5 m	- Horse Riding	5 km

Medical Locations

- Hospital	25 km	- Dialysis Station	30 km
- Pharmacy	2 km	- Doctor	2 km
- Dentist	2 km		

Other Locations

- Town Centre	2 km	- Tourist Center	2 km
- Restaurants/Bars	2 km	- Disco/Nightlife	2 km
- Supermarket	200 m	- Shopping Center	2 km
- Attraction 1:	Knossos Palace 30 km	- Attraction 2:	Aquarium 15 km
- Attraction 3:	Agios Nikolaos 55 km		

Object Information

- Object Information

- Construction Year:	1997	- Last Renovation:	2020 Partial
- No. Buildings:	9	- Ground Floor	Valid for Units: JSSD0000Q0, BUSD0000Q0, BUSDINGV00, SUSD0000Q0, BU00DBGV00
- No. Floors (max):	3	- Total Units/Rooms:	385
- Total Beds:	800	- Garden	12000 sq km

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- Terrace 2500 sq km - Architectural Style: traditional
- Voltage: 220 V
Reception
- Reception 24h Service: Yes - Languages Spoken English, German, French, Italian, Russian
Policies
- Check-In Time: 14:00 - Check-Out Time: 12:00
- Payment Type: Euro/Master Card, Visa Card - Pets Allowed: No
- Smoking Allowed: No
No

Themes

- Themes
Hotel Type
- Resort Hotel - SPA Hotel
- Suite Hotel

Wellness & Health

- Wellness & Health
Health
- Sauna extra fee - Massage extra fee
- SPA extra fee - Hydrotherapy
from 17 years
10:00 - 18:00
Mar, Apr, May, Jun, Jul, Aug,
Sep, Oct
- Antistress Therapy - Nutrition Counseling
Beauty & Relaxation
- Solarium extra fee - Relaxation Room extra fee
- Sun Terrace - Hamam-Turkish Bath extra fee

Incidents & Errata

Errata

Tax Payable Locally Fee Amount: 4
type: eco tax
Currency: EUR
charge cycle: per Room per Night
01.01.2024

Points of interest (Anissaras)

Main Locations

Additional Airport: Chania Airport (Distance 168.00Km, 150.00min)
Main Airport: Heraklion Airport (Distance 24.00Km, 25.00min)