

# Accommodation Fact Sheet

## Mitsis Selection Laguna

Anissaras  
700 14, Anissaras, Heraklion, Greece  
Phone: +30 28970 25 790 Fax: +30 28970 25 175  
E-mail: laguna.res@mitsis.com  
Website: www.mitsis.com  
GIATA: 231984

Code: AMTSGR1AIA  
Search Code: HER0420  
Type: Hotel  
Class: Deluxe  
Local Rating: 5 Star  
Featured Rating: 5 Star

Destination: Crete  
Handling: MTS Incoming Greece -Crete  
Group:  
Chain: Mitsis Hotels  
Owner: PANEUROPA S.A.

Lat: 35.33876083069699  
Lng: 25.37554077708672

## Photo Gallery



Hotel



Hotel



Beach



Double Room Garden View



Double Room Sea View

## Descriptions

### General description:

Directly at a sandy/stone beach is situated the hotel Mitsis Selection Laguna. At the beach, there are sun loungers and sun umbrellas free of charge. The tourist centre is about 3 km away. The town Hersonissos is around 3 km away (Heraklion around 24 km). It is 3 km from the hotel to the nearest bars and restaurants. Also the nearest disco is around 3 km away. For medical treatment in emergencies there is a hospital around 24 km away. The airport (CHQ) is approx. 168 km away. Another airport (HER) is located approx. 24 km away.

### Amenities:

The 3-storey resort has 351 rooms. It is equipped with a reception (check-in from 14:00, check-out until 12:00), a lobby, 2 lifts, an air conditioning, a safe (for free), a coiffeur, a mini market, various other shops, a parking area (for free) as well as a money changing facility. For the meals, there are 6 restaurants. In a total 5 bars, you can relax in good company. WiFi is available for free. For guests dependent on a wheelchair the hotel has a barrier-free access and a wheelchair accessible lift. Room service, laundry / ironing service and medical service are available for a fee.

### Pool:

In the outdoor area of the modern hotel you will find one pool with a children's pool. Here, there are sun loungers and sun umbrellas for free available. Refreshing beverages can be consumed directly at the pool bar (open from 09:00 - 00:00).

### Meals:

Breakfast (from 07:00 - 10:30) from the buffet. All inclusive: breakfast, lunch and dinner. Soft drinks, beer, wine, national alcoholic drinks and selected imported spirits at certain times. Coffee and tea (07:00 - 02:00), cakes and pastries (08:30 - 00:30) and small snacks (10:00 - 18:00).

### Sport and Leisure:

Sports and entertainment: Tennis (for free), billiards (for a fee), darts (for free), table tennis (for free), football, fitness, beach volleyball and aerobics. A golf course is approx. 6 km from the hotel. Bicycle rental. Spa area, hamam and massages available for a fee. Entertainment for adults: activity programme with evening shows and live music. In the outside area of the hotel there is a play area for children. Child supervision: mini club for children (from 4 - 11 years), nursery, babysitting (for a fee) and activity programme for children from 4 - 11 years (daily). Gaming Room.

### Additional information:

Additional fees may apply for certain facilities, amenities or activities. Some services depend on the local climatic conditions and the season. Languages spoken: English, German, French, Italian and Russian. Accepted methods of payment: Euro / MasterCard and Visa.

### Standard Bungalow (GardenView):

With living room, twin bed, sofa bed as extra bed, private pool, balcony or terrace, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning. Room size: 28 m<sup>2</sup>.

### Standard Bungalow (GardenView, Non-Refundable):

With living room, twin bed, sofa bed as extra bed, private pool, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning.

### Standard Bungalow (SeaView):

With living room, twin bed, sofa bed as extra bed, private pool, balcony or terrace, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning. Room size: 28 m<sup>2</sup>.

### Standard Bungalow (SeaView, Non-Refundable):

With living room, twin bed, sofa bed as extra bed, private pool, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning.

### Standard Bungalow (SeaView, Private Jacuzzi Terrace):

With living room, twin bed, sofa bed as extra bed, jacuzzi, private pool, balcony, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning. Room size: 28 m<sup>2</sup>.

### Standard Bungalow (SeaView, Private Jacuzzi Terrace Non-Refundable):

With living room, twin bed, sofa bed as extra bed, private pool, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning.

### Standard FamilyBungalow (Shared Pool Non-Refundable):

With living room, twin bed, sofa bed as extra bed, private pool, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning.

### Standard FamilyBungalow (Shared-PoolTerrace):

With living room, twin bed, sofa bed as extra bed, private pool, shared pool, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning. Room size: 31 m<sup>2</sup>.

### Standard FamilyBungalow (GardenView, Private Jacuzzi Terrace):

With living room, twin bed, sofa bed as extra bed, jacuzzi, private pool, balcony or terrace, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning. Room size: 31 m<sup>2</sup>.

### Standard FamilyRoom (GardenView):

With living room, twin bed, sofa bed as extra bed, private pool, balcony or terrace, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning. Room size: 31 m<sup>2</sup>.

### Standard FamilyRoom (GardenView, Non-Refundable):

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Double Room Sea View

With living room, twin bed, sofa bed as extra bed, private pool, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning.

### Standard FamilyRoom (SeaView):

With living room, twin bed, sofa bed as extra bed, private pool, balcony or terrace, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning.

### Standard FamilyRoom (SeaView, Non-Refundable):

With living room, twin bed, sofa bed as extra bed, private pool, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning.

### Twin Room (Economy):

With living room, twin bed, sofa bed as extra bed, private pool, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning. Room size: 28 m<sup>2</sup>.

### Twin Room (Economy Non-Refundable):

With living room, twin bed, sofa bed as extra bed, private pool, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning.

### Twin Room (Inland View):

With living room, twin bed, sofa bed as extra bed, private pool, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning. Room size: 28 m<sup>2</sup>.

### Twin Room (SeaView):

With living room, twin bed, sofa bed as extra bed, private pool, balcony or terrace, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning. Room size: 28 m<sup>2</sup>.

### Twin Room (SeaView, Non-Refundable):

With living room, twin bed, sofa bed as extra bed, private pool, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning.

### SingleUse Standard Room:

With living room, twin bed, sofa bed as extra bed, private pool, balcony or terrace, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning. Room size: 28 m<sup>2</sup>.

### Presidential Suite:

With living room, twin bed, sofa bed as extra bed, private pool, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning.

### Presidential Suite (Non-Refundable):

With living room, twin bed, sofa bed as extra bed, private pool, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning.

### Royal Suite:

With living room, twin bed, sofa bed as extra bed, private pool, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning.

### Royal Suite (Non-Refundable):

With living room, twin bed, sofa bed as extra bed, private pool, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning.

### Standard Suite:

With living room, twin bed, sofa bed as extra bed, private pool, balcony or terrace, kettle (for free), minibar (for free), capsule coffee machine (for free), internet (for free), safe (for free) and sat TV with local broadcasters as well as individually adjustable air conditioning. Room size: 35 - 40 m<sup>2</sup>.

\* Adapted rooms for wheelchair users are only available in the main building, at the reception level and belong to the room type Double Standard Room.



Double Room Sea View



Family Bungalow Garden View with Jacuzzi



Family Bungalow Garden View with Jacuzzi



Family Bungalow Garden View with Jacuzzi

## Service Units

### FBSD0000Q0 - Standard FamilyBungalow (Shared-PoolTerrace)

#### Room Facilities

##### - Terrace

##### - Bathroom

##### - Bathtub or Shower

##### - No.Bathrooms:

1

##### - Additional Beds

Sofa Bed

1

##### - Room Size

##### - Private Pool

##### - Shared Pool

##### Room Amenities

##### - Air-Conditioning

Individual

##### - Internet

free of charge

##### - Living Room

##### - Twin Bed

##### - Sunbed

##### - TV

##### - Safe

SAT TV, Flat Screen,  
Local Channels

free of charge

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**Family Bungalow Garden View with Jacuzzi**



**Family Bungalow Sea View**



**Family Bungalow Sharing Pool**



**Family Bungalow Sharing Pool**



**Family Bungalow Sharing Pool**

- Phone
- Kettle Tea-Coffee free of charge
- Mini Bar free of charge
- Capsule Coffee Machine free of charge
- Hairdryer (Bungalow Family Sharing Pool)
- Bathrobe

**BUSD00SVJ0 - Standard Bungalow (SeaView, Private Jacuzzi Terrace)**

Room Facilities

- Balcony
- Bathroom
- Bathtub or Shower
- No.Bathrooms: 1
- Additional Beds Sofa Bed 1
- Living Room
- Twin Bed
- Jacuzzi

- Room Size

- Private Pool

- Sunbed

Room Amenities

- Air-Conditioning Individual
- Internet free of charge
- Phone free of charge
- Kettle Tea-Coffee free of charge
- TV SAT TV, Flat Screen, Local Channels
- Safe free of charge
- Mini Bar free of charge
- Capsule Coffee Machine free of charge

- Hairdryer (Bungalow Sea View outdoor Whirlpool Spa JAZZ)

**RM00TW000E - Twin Room (Economy)**

Room Facilities

- Bathroom
- Bathtub or Shower
- No.Bathrooms: 1
- Additional Beds Sofa Bed 1
- Living Room
- Twin Bed

- Room Size

- Private Pool

- Sunbed

Room Amenities

- Air-Conditioning Individual
- Internet free of charge
- Phone free of charge
- Kettle Tea-Coffee free of charge
- TV SAT TV, Flat Screen, Local Channels
- Safe free of charge
- Mini Bar free of charge
- Capsule Coffee Machine free of charge

- Hairdryer

**BUSD00SV00 - Standard Bungalow (SeaView)**

Room Facilities

- Balcony or Terrace
- Bathroom
- Bathtub or Shower
- No.Bathrooms: 1
- Additional Beds Sofa Bed 1
- Living Room
- Twin Bed

- Room Size

- Private Pool

- Sunbed

Room Amenities

- Air-Conditioning Individual
- Internet free of charge
- Phone free of charge
- Kettle Tea-Coffee free of charge
- TV SAT TV, Flat Screen, Local Channels
- Safe free of charge
- Mini Bar free of charge
- Capsule Coffee Machine free of charge

- Hairdryer (Bungalow Sea View)

**SUSD000000 - Standard Suite**

Room Facilities

- Balcony or Terrace
- Bathroom
- Bathtub or Shower
- No.Bathrooms: 1
- Additional Beds Sofa Bed 1
- Living Room
- Twin Bed

- Room Size

- Sunbed

Room Amenities

- Air-Conditioning Individual
- Internet free of charge
- TV SAT TV, Flat Screen, Local Channels
- Safe free of charge

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**Family Bungalow Sharing Pool**



**Family Bungalow Sharing Pool**



**Bungalow Garden View**



**Bungalow Garden View**



**Bungalow Sea View**

- Phone
- Kettle Tea-Coffee free of charge
- Hairdryer
- Mini Bar free of charge
- Capsule Coffee Machine free of charge
- Bathrobe

**RMSDIN0000 - SingleUse Standard Room**

Room Facilities

- Balcony or Terrace
- Bathroom
- Bath tub or Shower
- Living Room
- No.Bathrooms: 1
- Twin Bed
- Additional Beds: Sofa Bed 1

- Room Size

- Private Pool

- Sunbed

Room Amenities

- Air-Conditioning Individual
- TV SAT TV, Flat Screen, Local Channels
- Internet free of charge
- Safe free of charge
- Phone free of charge
- Mini Bar free of charge
- Kettle Tea-Coffee free of charge
- Capsule Coffee Machine free of charge
- Bathrobe

**BUSD00GV00 - Standard Bungalow (GardenView)**

Room Facilities

- Balcony or Terrace
- Bathroom
- Bath tub or Shower
- Living Room
- No.Bathrooms: 1
- Twin Bed
- Additional Beds: Sofa Bed 1

- Room Size

- Private Pool

- Sunbed

Room Amenities

- Air-Conditioning Individual
- TV SAT TV, Flat Screen, Local Channels
- Internet free of charge
- Safe free of charge
- Phone free of charge
- Mini Bar free of charge
- Kettle Tea-Coffee free of charge
- Capsule Coffee Machine free of charge
- Bathrobe

- Hairdryer (Bungalow Garden View)

**FRSD00SV00 - Standard FamilyRoom (SeaView)**

Room Facilities

- Balcony or Terrace
- Bathroom
- Bath tub or Shower
- Living Room
- No.Bathrooms: 1
- Twin Bed
- Additional Beds: Sofa Bed 1

- Private Pool

- Sunbed

Room Amenities

- Air-Conditioning Individual
- TV SAT TV, Flat Screen, Local Channels
- Internet free of charge
- Safe free of charge
- Phone free of charge
- Mini Bar free of charge
- Kettle Tea-Coffee free of charge
- Capsule Coffee Machine free of charge
- Bathrobe

- Hairdryer (Family Sea View)

**FRSD00GV00 - Standard FamilyRoom (GardenView)**

Room Facilities

- Balcony or Terrace
- Bathroom
- Bath tub or Shower
- Living Room
- No.Bathrooms: 1
- Twin Bed
- Additional Beds: Sofa Bed 1

- Room Size

- Private Pool

- Sunbed

Room Amenities

- Air-Conditioning Individual
- TV SAT TV, Flat Screen, Local Channels
- Internet free of charge
- Safe free of charge
- Phone free of charge
- Mini Bar free of charge



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**Main Restaurant**



**Main Restaurant**



**Bar**



**Spa and wellness**



**Beach Massage**

- |                 |               |            |        |
|-----------------|---------------|------------|--------|
| - Salads        | Buffet        | - Dessert  | Buffet |
| - <u>Dinner</u> |               |            |        |
| - Main Course   | Buffet        | - Starters | Buffet |
|                 | 18:30 - 21:30 |            |        |
| - Salads        | Buffet        | - Dessert  | Buffet |
| - Dress Code    |               |            |        |

### Hotel Facilities

#### - Hotel Facilities

##### General Facilities

- |               |        |                    |  |
|---------------|--------|--------------------|--|
| - Lobby       |        | - Air-Conditioning |  |
| - Elevator    | 2      | - Lounge           |  |
| - TV Lounge   | SAT TV | - Shops            |  |
| - Mini Market |        | - Coiffeur         |  |

##### Guest Amenities

- |                     |                       |                   |                |
|---------------------|-----------------------|-------------------|----------------|
| - Internet          | Wi-Fi/HotSpots (free) | - Room Service    | extra fee      |
| - Currency Exchange |                       | - Hotel Safe      | free of charge |
| - Laundry Service   | extra fee             | - Ironing Service | extra fee      |
| - Medical Service   | extra fee             | - Wake Up Calls   | extra fee      |
|                     | 24h Service           |                   |                |

##### Parking Facilities

- |            |                |
|------------|----------------|
| - Car Park | free of charge |
|------------|----------------|

##### Rentals

- |               |           |                    |  |
|---------------|-----------|--------------------|--|
| - Bike Rental | extra fee | - Motorbike Rental |  |
|---------------|-----------|--------------------|--|

### Leisure Facilities

#### - Leisure Facilities

##### Family Facilities

- |              |  |                   |        |
|--------------|--|-------------------|--------|
| - Child Pool |  | - Child Animation | 4 - 11 |
|--------------|--|-------------------|--------|

- |  |  |  |       |
|--|--|--|-------|
|  |  |  | Daily |
|--|--|--|-------|

- |              |        |                |           |
|--------------|--------|----------------|-----------|
| - Child Club | 4 - 11 | - Kindergarden | extra fee |
|--------------|--------|----------------|-----------|

- |                   |  |               |  |
|-------------------|--|---------------|--|
| - Kids Playground |  | - Babysitting |  |
|-------------------|--|---------------|--|

- |                |  |                    |  |
|----------------|--|--------------------|--|
| - Child Chairs |  | - Baby High Chairs |  |
|----------------|--|--------------------|--|

- |               |  |  |  |
|---------------|--|--|--|
| - Family Room |  |  |  |
|---------------|--|--|--|

##### Activities

- |                   |       |                 |  |
|-------------------|-------|-----------------|--|
| - Adult Animation | Daily | - Evening Shows |  |
|-------------------|-------|-----------------|--|

- |              |       |               |  |
|--------------|-------|---------------|--|
| - Live Music | Daily | - Gaming Room |  |
|--------------|-------|---------------|--|

- |            |           |         |                |
|------------|-----------|---------|----------------|
| - Billiard | extra fee | - Darts | free of charge |
|------------|-----------|---------|----------------|

- |                |  |                |                |
|----------------|--|----------------|----------------|
| - Table Soccer |  | - Table Tennis | free of charge |
|----------------|--|----------------|----------------|

- |                |               |           |  |
|----------------|---------------|-----------|--|
| - Fitness Room | 10:00 - 21:00 | - Aerobic |  |
|----------------|---------------|-----------|--|

### Locations & Distances

#### - Locations & Distances

##### Cities

- |           |             |           |           |
|-----------|-------------|-----------|-----------|
| - City 1: | Hersonissos | - City 2: | Heraklion |
|-----------|-------------|-----------|-----------|

- |  |      |  |       |
|--|------|--|-------|
|  | 3 km |  | 24 km |
|--|------|--|-------|

##### Recreation Area

- |         |           |  |  |
|---------|-----------|--|--|
| - Beach | Anissaras |  |  |
|---------|-----------|--|--|

- |  |     |  |  |
|--|-----|--|--|
|  | 5 m |  |  |
|--|-----|--|--|

##### Sport Locations

- |               |      |  |  |
|---------------|------|--|--|
| - Golf Course | 6 km |  |  |
|---------------|------|--|--|

##### Medical Locations

- |            |       |            |      |
|------------|-------|------------|------|
| - Hospital | 24 km | - Pharmacy | 3 km |
|------------|-------|------------|------|

- |          |      |           |      |
|----------|------|-----------|------|
| - Doctor | 3 km | - Dentist | 3 km |
|----------|------|-----------|------|

##### Other Locations

- |               |      |                  |      |
|---------------|------|------------------|------|
| - Town Centre | 3 km | - Tourist Center | 3 km |
|---------------|------|------------------|------|

- |                    |      |                   |      |
|--------------------|------|-------------------|------|
| - Restaurants/Bars | 3 km | - Disco/Nightlife | 3 km |
|--------------------|------|-------------------|------|

### Object Information

#### - Object Information

##### Property

- |                      |      |                     |   |
|----------------------|------|---------------------|---|
| - Construction Year: | 2011 | - No. Floors (max): | 3 |
|----------------------|------|---------------------|---|

- |                      |     |                        |        |
|----------------------|-----|------------------------|--------|
| - Total Units/Rooms: | 351 | - Architectural Style: | modern |
|----------------------|-----|------------------------|--------|

- |            |       |  |  |
|------------|-------|--|--|
| - Voltage: | 220 V |  |  |
|------------|-------|--|--|

##### Reception

- |             |  |                    |   |
|-------------|--|--------------------|---|
| - Reception |  | - Languages Spoken | English, German, French, Italian, Russian |
|-------------|--|--------------------|---|

##### Policies

- |                  |       |                   |       |
|------------------|-------|-------------------|-------|
| - Check-In Time: | 14:00 | - Check-Out Time: | 12:00 |
|------------------|-------|-------------------|-------|

- |                 |                             |                 |    |
|-----------------|-----------------------------|-----------------|----|
| - Payment Type: | Euro/Master Card, Visa Card | - Pets Allowed: | No |
|-----------------|-----------------------------|-----------------|----|

- |                    |    |  |  |
|--------------------|----|--|--|
| - Smoking Allowed: | No |  |  |
|--------------------|----|--|--|

### Themes

- |          |  |  |  |
|----------|--|--|--|
| - Themes |  |  |  |
|----------|--|--|--|

- |              |  |  |  |
|--------------|--|--|--|
| - Hotel Type |  |  |  |
|--------------|--|--|--|

- |                |  |  |  |
|----------------|--|--|--|
| - Resort Hotel |  |  |  |
|----------------|--|--|--|

### Wellness & Health

- |                     |  |  |  |
|---------------------|--|--|--|
| - Wellness & Health |  |  |  |
|---------------------|--|--|--|

- |                 |  |  |  |
|-----------------|--|--|--|
| - <u>Health</u> |  |  |  |
|-----------------|--|--|--|

- |           |           |       |           |
|-----------|-----------|-------|-----------|
| - Massage | extra fee | - SPA | extra fee |
|-----------|-----------|-------|-----------|

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Presidential Suite



Presidential Suite



Royal Suite



Royal Suite



Royal Suite

### Beauty & Relaxation

- Hamam-Turkish Bath extra fee

### Incidents & Errata

#### Errata

Tax Payable Locally type: eco tax  
Currency: EUR  
charge cycle: per Room per Night  
01.01.2024

### Points of interest (Anissaras)

#### Main Locations

Additional Airport: Chania Airport (Distance 168.00Km, 150.00min)  
Main Airport: Heraklion Airport (Distance 24.00Km, 25.00min)