

# Accommodation Fact Sheet

## Star Beach★★★★

Themistokleous 5  
70 014, Chersonissos, Heraklion,  
Greece  
Phone: +30 28970 29 351 - 6 Fax: +30 28970 22 981  
E-mail: info@starbeachvillage.gr  
Website: http://www.starbeachvillage.gr/  
GIATA: 53708

Code: AMTSGR0GU8  
Search Code: HER0619  
Type: Hotel  
Class: Standard  
Local Rating: 4 Star  
Featured Rating: 4 Star

Destination: Crete  
Handling: MTS Incoming Greece -Crete  
Group:  
Chain: Sapounakis Group Of Hotels  
Owner: PANTELIS SAPOUNAKIS, S.A.

Lat: 35.30700009483428  
Lng: 25.404087495050323

## Photo Gallery



Hotel



Restaurant



Hotel exterior



Restaurant



Restaurant

## Descriptions

### General description:

Approx. 50 m from a sandy beach is situated the hotel Star Beach. At the beach are sun loungers and sun umbrellas free of charge available. The tourist centre is about 1 km away. The town Malia is around 5 km away (Hersonissos around 1 km, Heraklion around 25 km). The nearest shopping facilities are located approx. 1 km from the hotel. It is 1 km from the hotel to the nearest bars and restaurants. Also the nearest disco is around 1 km away. The following attractions can be reached from the hotel: Knossos Minoan Antiquities and Venetian Harbour (approx. 30 km away), Minoan Palace of Malia (approx. 7 km away) and Agios Nikolaos (approx. 30 km away). For mobility during your holiday, there are a taxi rank as well as a bus stop in a distance of around 50 m. For medical treatment in emergencies there is a hospital around 27 km away. The airport (CHQ) is approx. 170 km away. Another airport (HER) is located approx. 27 km away.

### Amenities:

The 3-storey resort has 402 rooms, and spread over one main building and 10 adjoining buildings. It offers its guests a 24h reception (check-in from 15:00, check-out until 11:00), a lobby with bar, a lift, air conditioning, a safe (for free), a mini market, various other shops, a free parking area and a money changing facility. For the meals, there are three restaurants (air-conditioned) and a snack bar. In a total 5 bars, you can relax in good company. WiFi is available for free. For guests dependent on a wheelchair the hotel has a barrier-free access, a wheelchair accessible lift and a number of wheelchair accessible bathrooms. Room cleaning and laundry service are free of charge. Medical service is available for a fee.

### Pool:

In the outdoor area of the modern hotel you will find one fresh water pool with a separate children's pool. Here, there are sun loungers and sun umbrellas for free available. At the pool bar you can get refreshing beverages (open from 10:00 - 18:00).

### Meals:

Breakfast (from 07:30 - 10:30) from the buffet. All inclusive: breakfast, lunch and dinner. Breakfast and lunch and dinner only in selected restaurants or bars. Soft drinks (07:30 - 23:59), coffee and tea (07:30 - 23:59), cakes and pastries (16:00 - 17:30), small snacks (10:00 - 18:30), beer (10:00 - 23:59), wine (10:00 - 23:59), national alcoholic drinks (10:00 - 23:59) and free internet.

### Sport and Leisure:

Sports and entertainment: Football, basketball, fitness and beach volleyball. A golf course is located approx. 7 km from the hotel. Spa area, sauna, solarium, whirlpool and massages available for a fee. Steam bath and hamam available (where applicable for a fee). Entertainment for adults: activity programme with evening shows. In the outside area of the hotel there is a play area for children. Child supervision: mini club for children (from 4 - 12 years), babysitting (for a fee) and activity programme for children from 4 - 12 years. Gaming Room.

### Additional information:

Additional fees may apply for certain facilities, amenities or activities. Some services depend on the local climatic conditions and the season. Languages spoken: English, German, French, Russian and Greek. Accepted methods of payment: American Express, Visa and Euro / MasterCard.

### Standard FamilyRoom:

With double bed or twin bed, baby cot (for free), tiled floor, kitchenette, balcony or terrace, kettle (for free), internet (for free), safe (for free) and flat screen sat TV as well as individually adjustable air conditioning. Bathroom with shower (room size: 34 - 38 m<sup>2</sup>). Towels are changed.

### Superior FamilyRoom:

With double bed or twin bed, baby cot (for free), tiled floor, kitchenette, balcony or terrace, kettle (for free), internet (for free), safe (for free) and flat screen sat TV as well as individually adjustable air conditioning. Bathroom with shower (room size: 45 - 52 m<sup>2</sup>). Towels are changed.

### Annex Room:

With double bed, single bed or twin bed, tiled floor, balcony or terrace, kettle (for free), internet (for free), safe (for free) and flat screen sat TV as well as individually adjustable air conditioning. Bathroom with shower (room size: 18 - 25 m<sup>2</sup>). Towels are changed.

### Standard Room:

With double bed or twin bed, baby cot (for free), tiled floor, kitchenette, balcony or terrace, kettle (for free), internet (for free), safe (for free) and flat screen sat TV as well as individually adjustable air conditioning. Bathroom with shower (room size: 20 - 28 m<sup>2</sup>). Towels are changed.

### Standard Room (SeaView):

With double bed or twin bed, baby cot (for free), tiled floor, kitchenette, balcony or terrace, kettle (for free), internet (for free), safe (for free) and flat screen sat TV as well as individually adjustable air conditioning. Bathroom with shower (room size: 20 - 28 m<sup>2</sup>). Towels are changed.

### SingleUse Standard Room:

With double bed or twin bed, tiled floor, kitchenette, balcony or terrace, kettle (for free), internet (for free), safe (for free) and flat screen sat TV as well as individually adjustable air conditioning. Bathroom with shower (room size: 20 - 28 m<sup>2</sup>). Towels are changed.

### Suite:

With double bed or twin bed, baby cot (for free), tiled floor, kitchenette, balcony or terrace, kettle (for free), internet (for free), safe (for free) and flat screen sat TV as well as individually adjustable air conditioning. Bathroom with shower (room size: 20 - 28 m<sup>2</sup>). Towels are changed.

\*No half board basis available.

\*The Annex building is 150 m away from the reception and 250 m away from the beach. There is an under path connecting the streets a few meters away from the Hotels reception.

## Service Units

RMSDIN0000 - SingleUse Standard Room

Room Facilities

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Restaurant



Pool



Restaurant



Bar



Bar

- Balcony
- Balcony or Terrace
- Shower
- Double Bed
- Twin Bed
- Additional Beds 0
- Room Size
- Late Check-Out Time: On Request: Yes
- Fire Alarm
- Beach Towel free of charge
- Room Amenities
- Air-Conditioning
- Internet
- Phone
- Mini Fridge
- Bed Linen
- Bath Towels
- Bathroom
- Bathtub or Shower
- Kitchenette
- Floor-Type Tiled
- TV SAT TV, Flat Screen
- Safe
- Radio
- Kettle Tea-Coffee
- Hairdryer

### RMSD00SV00 - Standard Room (SeaView)

#### Room Facilities

- Balcony
- Balcony or Terrace
- Shower
- Double Bed
- Twin Bed
- Additional Beds 0
- Room Size
- Late Check-Out Time: On Request: Yes
- Fire Alarm
- Beach Towel free of charge
- Room Amenities
- Air-Conditioning
- Internet
- Phone
- Mini Fridge
- Bed Linen
- Bath Towels
- Bathroom
- Bathtub or Shower
- Baby Cot
- Kitchenette
- Floor-Type Tiled
- TV SAT TV, Flat Screen
- Safe
- Radio
- Kettle Tea-Coffee
- Hairdryer

### SU00000000 - Suite

#### Room Facilities

- Balcony
- Balcony or Terrace
- Shower
- Double Bed
- Twin Bed
- Additional Beds 0
- Room Size
- Fire Alarm
- Beach Towel free of charge
- Room Amenities
- Air-Conditioning
- Internet
- Phone
- Mini Fridge
- Bed Linen
- Bath Towels
- Bathroom
- Bathtub or Shower
- Baby Cot
- Kitchenette
- Late Check-Out Time: On Request: Yes
- Floor-Type Tiled
- TV SAT TV, Flat Screen
- Safe
- Radio
- Kettle Tea-Coffee
- Hairdryer

### FRSD000000 - Standard FamilyRoom

#### Room Facilities

- Balcony
- Balcony or Terrace
- Shower
- Double Bed
- Twin Bed
- Additional Beds 0
- Room Size
- Late Check-Out Time: On Request: Yes
- Fire Alarm
- Wheelchair Accessibility
- Handicapped Accessible
- Room Amenities
- Air-Conditioning
- Terrace
- Bathroom
- Bathtub or Shower
- Baby Cot
- Kitchenette
- Floor-Type Tiled
- Handicapped Bathroom
- Beach Towel free of charge
- TV SAT TV, Flat Screen

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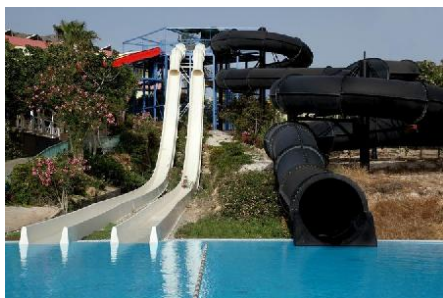
**Gym**



**Recreational facility**



**Pool**



**Pool**



**ASIAN**

- Internet
- Phone
- Mini Fridge
- Bed Linen
- Bath Towels
- Safe
- Radio
- Kettle Tea-Coffee
- Hairdryer

**FRSP000000 - Superior FamilyRoom**

Room Facilities

- Balcony
- Balcony or Terrace
- Shower
- Double Bed
- Twin Bed
- Additional Beds 0
- Room Size
- Late Check-Out Time: On Request: Yes
- Fire Alarm
- Beach Towel free of charge
- Kitchenette

- Terrace
- Bathroom
- Bathtub or Shower
- Baby Cot
- Floor-Type Tiled

Room Amenities

- Air-Conditioning
- Internet
- Phone
- Mini Fridge
- Bed Linen
- Bath Towels
- TV SAT TV, Flat Screen
- Safe
- Radio
- Kettle Tea-Coffee
- Hairdryer

**RMAX000000 - Annex Room**

Room Facilities

- Balcony
- Balcony or Terrace
- Shower
- Double Bed
- Twin Bed
- Additional Beds 0
- Room Size
- Late Check-Out Time: On Request: Yes
- Fire Alarm
- Beach Towel free of charge
- Bathroom
- Bathtub or Shower
- Single Bed

- Floor-Type Tiled

Room Amenities

- Air-Conditioning
- Internet
- Phone
- Mini Fridge
- Bed Linen
- Bath Towels
- TV SAT TV, Flat Screen
- Safe
- Radio
- Kettle Tea-Coffee
- Hairdryer

(Star Beach Village II)

**RMSD000000 - Standard Room**

Room Facilities

- Balcony
- Balcony or Terrace
- Shower
- Double Bed
- Twin Bed
- Additional Beds 0
- Room Size
- Late Check-Out Time: On Request: Yes
- Fire Alarm
- Wheelchair Accessibility
- Handicapped Accessible
- Handicapped Accessible
- Bathroom
- Bathtub or Shower
- Baby Cot
- Kitchenette

- Floor-Type Tiled
- Handicapped Bathroom
- Beach Towel free of charge

Room Amenities

- Air-Conditioning
- Internet
- Phone
- Mini Fridge
- Bed Linen
- Bath Towels
- TV SAT TV, Flat Screen
- Safe
- Radio
- Kettle Tea-Coffee
- Hairdryer

**Board & Mealplan**

All-Inclusive

- Includes Breakfast where: only in selected restaurant or bar
- Includes Lunch where: only in selected restaurant or bar

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**Pool**



**Restaurant MAIN MINOS**



**Beach**



**Standard Room**



**Standard Room (SeaView)**

- |   |   |   |  |
|---|---|---|--|
| <ul style="list-style-type: none"> <li>- Includes Dinner</li> <li>- Cake &amp; Pastries</li> <li>- Softdrinks</li> <li>- Beer</li> <li>- Free Internet</li> </ul> | <ul style="list-style-type: none"> <li>where: only in selected restaurant or bar</li> <li>Service Hours: 16:00 - 17:30</li> <li>Service Hours: 07:30 - 23:59</li> <li>Service Hours: 10:00 - 23:59</li> </ul> | <ul style="list-style-type: none"> <li>- Snacks</li> <li>- Coffee &amp; Tea</li> <li>- Wine</li> <li>- Local Spirits</li> </ul> | <ul style="list-style-type: none"> <li>Service Hours: 10:00 - 18:30</li> <li>Service Hours: 07:30 - 23:59</li> <li>Service Hours: 10:00 - 23:59</li> <li>Service Hours: 10:00 - 23:59</li> </ul> |
|---|---|---|--|

### Facts

#### General Facilities

- Reception

#### Sports

- Sports
- Diving
- Diving Spot 100 m
- Rental Service
- Other Sports
- Beachvolleyball
- Basketball
- Diving School extra fee 100 m
- Football

#### Bathing Facilities

- Bathing Facilities
- Swimming Pool
- Outdoor Pool 1 Freshwater Separate free of charge 10:00 - 18:00
- Sunbeds at Pool free of charge
- WaterPark
- Sun Terrace
- Whirlpool
- Sunshades at Pool free of charge
- Towels at Pool free of charge
- Water Slide
- Pool Landscape
- Beach
- Beach Type: sand
- Public Beach
- Sunbeds on Beach free of charge
- Route to Beach: footpath
- Sunshades on Beach free of charge
- Towels on Beach free of charge

#### Business & Congress

- Business & Congress
- General Facilities
- Conference Room 0
- Technical Equipment
- Internet Access

#### Disability Friendly

- Disability Friendly
- Entrance
- Ramp/Level Access
- Lift
- Wheelchair Suitable
- Rooms w. Disabled Facilities
- No. of Rooms 6
- Bathroom
- Shower/Tub Roll-In Shower
- Door Type
- Wheelchair Suitable

#### Food & Beverage

- Food & Beverage
- Dining Room
- Air-Conditioning
- Smoking Allowed: In Signed Areas
- With Terrace
- Restaurants
- No. of Restaurants: 3
- Main Restaurant: Buffet Open Seasonally: Yes 18:30 - 21:30
- Local/National Restaurant 18:30 - 21:30
- Asian Restaurant
- Bars
- No. of Bars: 5
- Lobby Cafe
- Pool Bar 10:00 - 18:00
- Lobby Bar 11:00 - 23:00
- Snack Bar 10:00 - 18:00
- Beach Bar 10:00 - 18:00
- Beverage
- Water & Softdrinks
- Beer
- National Spirits
- Special Food & Beverage
- Vegetarian Food
- Coffee & Tea
- Wine
- International Spirits 10:00 - 23:59
- Gluten Free Food
- Breakfast
- Breakfast Type: Breakfast Buffet 07:30 - 10:30
- Lunch
- Main Course Buffet 12:30 - 14:30
- Starters Buffet

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Standard Room



Standard FamilyRoom



Standard FamilyRoom



Suite



Suite

- |               |               |            |        |
|---------------|---------------|------------|--------|
| - Salads      | Buffet        | - Dessert  | Buffet |
| - Dinner      |               |            |        |
| - Main Course | Buffet        | - Starters | Buffet |
|               | 18:30 - 21:30 |            |        |
| - Salads      | Buffet        | - Dessert  | Buffet |
| - Dress Code  |               |            |        |

### Hotel Facilities

#### - Hotel Facilities

##### General Facilities

- |               |                     |                    |            |
|---------------|---------------------|--------------------|------------|
| - Lobby       | 1                   | - Air-Conditioning | Individual |
| - Elevator    |                     | - Lounge           |            |
| - TV Lounge   | SAT TV, Flat Screen | - Shops            |            |
| - Mini Market |                     |                    |            |

##### Guest Amenities

- |                     |                       |                              |                 |
|---------------------|-----------------------|------------------------------|-----------------|
| - Internet          | Wi-Fi/HotSpots (free) | - Luggage Storage            |                 |
| - Currency Exchange |                       | - Hotel Safe                 | free of charge  |
| - Laundry Service   | free of charge        | - Medical Service            | Daily extra fee |
|                     |                       |                              | 24h Service     |
| - Wake Up Calls     |                       | - Maid Service/ Housekeeping | free of charge  |
|                     |                       |                              | Daily           |

##### Parking Facilities

- |            |                |
|------------|----------------|
| - Car Park | free of charge |
|------------|----------------|

### Leisure Facilities

#### - Leisure Facilities

##### Family Facilities

- |                    |                                       |                   |                                      |
|--------------------|---------------------------------------|-------------------|--------------------------------------|
| - Child Pool       |                                       | - Child Animation | 4 - 12<br>6 x week<br>free of charge |
| - Child Club       | 4 - 12<br>free of charge<br>extra fee | - Kids Playground |                                      |
| - Babysitting      |                                       | - Child Chairs    |                                      |
| - Baby High Chairs |                                       | - Family Room     |                                      |
| - Activities       |                                       |                   |                                      |
| - Adult Animation  | Daily                                 | - Evening Shows   | Daily                                |
| - Gaming Room      |                                       | - Fitness Room    | 09:00 - 18:00                        |

### Locations & Distances

#### - Locations & Distances

##### Cities

- |           |                              |           |                               |
|-----------|------------------------------|-----------|-------------------------------|
| - City 1: | Malia<br>5 km                | - City 2: | Hersonissos<br>1 km<br>10 min |
| - City 3: | Heraklion<br>25 km<br>30 min |           |                               |

##### Recreation Area

- |         |                                |
|---------|--------------------------------|
| - Beach | Star Beach Hersonissos<br>50 m |
|---------|--------------------------------|

##### Public Transport

- |                   |      |              |      |
|-------------------|------|--------------|------|
| - Public Bus Stop | 50 m | - Taxi Stand | 50 m |
|-------------------|------|--------------|------|

##### Sport Locations

- |               |      |
|---------------|------|
| - Golf Course | 7 km |
|---------------|------|

##### Medical Locations

- |            |       |            |       |
|------------|-------|------------|-------|
| - Hospital | 27 km | - Pharmacy | 500 m |
| - Doctor   | 2 km  | - Dentist  | 2 km  |

##### Other Locations

- |                    |      |                   |   |
|--------------------|------|-------------------|---|
| - Town Centre      | 1 km | - Tourist Center  | 1 km  |
| - Restaurants/Bars | 1 km | - Disco/Nightlife | 1 km  |
| - Shopping Center  | 1 km | - Attraction 1:   | Knossos Minoan Antiquities<br>and Venetian Harbour<br>30 km |
|                    |      | - Attraction 2:   | Minoan Palace of Malia<br>7 km                              |
|                    |      | - Attraction 3:   | Agios Nikolaos<br>30 km                                     |

### Object Information

#### - Object Information

##### Property

- |                        |  |                        |   |
|------------------------|--|------------------------|---|
| - Construction Year:   | 2005   | - No. Buildings:       | Valid for Units:<br>FRSD000000, FRSP000000,<br>RMSDIN0000, RMSD000000,<br>RMSD00SV00,<br>RMAX000000, SU00000000 |
| - No. Main Building:   | Valid for Units: FRSD000000,<br>RMSDIN0000, RMSD000000 | - No. Annex Buildings: | Valid for Units: RMAX000000   |
| - Ground Floor         | Valid for Units: FRSD000000,<br>FRSP000000             | - No. Floors (max):    | 3   |
| - Total Units/Rooms:   | 402  | - Total Beds:          | 1492  |
| - Garden               | 1500 sq km   | - Terrace              | 1500 sq m   |
| - Architectural Style: | modern   | - Voltage:             | 220 V   |

##### Reception

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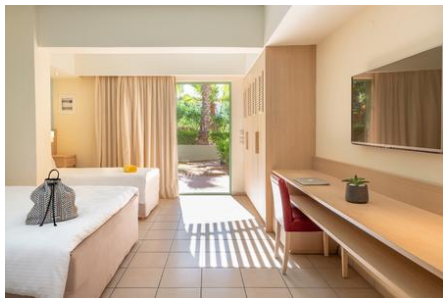
Superior FamilyRoom



Superior FamilyRoom



Superior FamilyRoom



Superior FamilyRoom



Annex Room

- Reception	24h Service: Yes 24h Service	- Languages Spoken	English, German, French, Russian, Greek
<b>Policies</b>			
- Check-In Time:	15:00	- Check-Out Time:	11:00
- Payment Type:	American Express, Euro/ Master Card, Visa Card	- Pets Allowed:	Yes Small Domestic Animals free of charge 5 kg 1
- Smoking Allowed:	In Signed Areas		

### Themes

- Themes  
Hotel Type  
- Resort Hotel

### Wellness & Health

- Wellness & Health  
Health  
- Sauna extra fee  
- Whirlpool extra fee  
Beauty & Relaxation  
- Solarium extra fee  
- Steam Bath  
- Massage extra fee  
- SPA extra fee  
- Relaxation Room extra fee  
- Hamam-Turkish Bath

### Incidents & Errata

#### Incidents

Restrictions - Cleaning Room	Consequence: limited service frequency Comment: Linen/Towels will not be changed daily
Restrictions - Restaurants	Consequence: some facilities/activities cannot be offered Comment: the meals will be served. No self-service apply.
Restrictions - Pools	Consequence: some facilities/activities cannot be offered Comment: Star Beach Village guests' access to Star Beach Water Park is free everywhere except the VIP area around the park's main bar, which is not part of the hotel's All-Inclusive package.
Restrictions- Spa	Consequence: limited capacity, some facilities/ activities cannot be offered Comment: The use of Indoor Pools is prohibited according to Greek Law
Restrictions - Fitness Center	Consequence: limited capacity, only with pre-reservation Comment: The use of Indoor Pools is prohibited according to Greek Law
Restrictions - Kids Club	Consequence: no indoor activities Comment: Indoor Kid's Clubs/Playgrounds are prohibited according to Greek Law

#### Errata

Tax Payable Locally	type: eco tax Currency: EUR charge cycle: per Room per Night 01.01.2024
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### Points of interest (Chersonissos)

#### Main Locations

Additional Airport: Chania Airport (Distance 170.00Km, 145.00min)  
Main Airport: Heraklion Airport (Distance 27.00Km, 30.00min)

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