

# Accommodation Fact Sheet

## The Island Hotel

Vihadas str.  
Kato Gouves  
700 14, Gouves, Heraklion, Greece  
Phone: +30 28970 42 025 Fax:  
E-mail: reservations@theislandhotel.eu  
Website: www.theislandhotel.eu  
GIATA: 895

Code: AMTSGR0H28  
Search Code: HER1907  
Type: Hotel  
Class: Standard  
Local Rating: 5 Star  
Featured Rating: 5 Star

Destination: Crete  
Handling: MTS Incoming Greece -Crete  
Group:  
Chain:  
Owner: HOTELLAS, S.A.

Lat: 35.33423378456494  
Lng: 25.31825430187891

## Photo Gallery



Hotel



Hotel



Garden



Garden



Reception

## Descriptions

### General description:

Only a few steps from the sandy beach is located the hotel The Island Hotel (adults only). At the beach are sun umbrellas and sun loungers free of charge available. The tourist centre is about 1 km away. The town Heraklion is around 19 km away (Chersonissos around 9 km). The nearest shopping facilities are located approx. 20 km from the hotel, a supermarket can be reached after around 200 m. It is only 100 m from the hotel to the nearest bars and restaurants. For evening dancing you will find a nightclub in a distance of approx. 9 km. Further entertainment facilities such as a cinema and a theatre are approx. 18 km or approx. 17 km away. For mobility during your holiday, there are a bus stop (approx. 800 m away), a car rental company and a motorcycle rental. For medical treatment in emergencies there is a hospital around 17 km away. The airport (HER) is approx. 17 km away. Another airport (CHQ) is located approx. 163 km away.

### Amenities:

The 2-storey spa hotel consists of a main building and 24 adjoining buildings, and has 298 rooms in total. It is equipped with a reception (check-in from 15:00, check-out until 11:00), a lobby with bar, 2 lifts, an air conditioning, a mini market, a parking area (for free) as well as a money changing facility. For the meals, there are 4 restaurants (air-conditioned) and a snack bar. In a total 4 bars, you can relax in good company. WiFi is available for free. For guests dependent on a wheelchair the accommodation provides a barrier-free access and a wheelchair accessible lift. Room cleaning is free of charge. Room service, laundry / ironing service and medical service are available for a fee.

### Pool:

In the outdoor area of the hotel you will find 3 fresh water pools. Here, there are sun loungers and sun umbrellas for free available. At the pool bar you can get refreshing beverages (open from 11:00 - 01:00).

### Meals:

Breakfast (from 07:30 - 11:00) from the buffet. Half board: breakfast and dinner.

### Sport and Leisure:

Sports and entertainment: Tennis (for free), billiards (for a fee), darts (for free), table tennis (for free), basketball, fitness, volleyball, yoga and pilates. A golf course is approx. 8 km from the hotel. Spa area with sun terrace, sauna, whirlpool, steam bath, hamam and massages available for a fee. Entertainment for adults: live music.

### Additional information:

Additional fees may apply for certain facilities, amenities or activities. Some services depend on the local climatic conditions and the season. No alcoholic beverages in this hotel. Languages spoken: English, German, French, Italian, Dutch and Greek. Accepted methods of payment: Euro / MasterCard, American Express and Visa. The hotel is especially popular with honeymooners.

### Standard Room (GardenView):

With king size bed or twin bed, extra bed, tiled floor, balcony or terrace, kettle (for free), internet (for free), safe (for free) and flat screen sat TV as well as centrally controlled air conditioning (from April to October). Towels are changed daily. Room size: 23 m<sup>2</sup>.

### Standard Room (SeaView):

With king size bed or twin bed, extra bed, tiled floor, balcony or terrace, kettle (for free), internet (for free), safe (for free) and flat screen sat TV as well as centrally controlled air conditioning (from April to October). Towels are changed daily. Room size: 23 m<sup>2</sup>.

### Double Standard Room (Promotion):

With king size bed or twin bed, tiled floor, balcony or terrace, kettle (for free), internet (for free), safe (for free) and flat screen sat TV as well as centrally controlled air conditioning (from April to October). Towels are changed daily. Room size: 23 m<sup>2</sup>.

### Double Standard Room (Shared-PoolTerrace):

With king size bed or twin bed, tiled floor, shared pool, balcony, kettle (for free), internet (for free), safe (for free) and flat screen sat TV as well as centrally controlled air conditioning (from April to October). Towels are changed daily. Room size: 23 m<sup>2</sup>.

### SingleUse Standard Room:

With king size bed or twin bed, tiled floor, balcony or terrace, kettle (for free), internet (for free), safe (for free) and flat screen sat TV as well as centrally controlled air conditioning (from April to October). Towels are changed daily. Room size: 23 m<sup>2</sup>.

### Triple Standard Room (GardenView):

With king size bed or twin bed, extra bed, tiled floor, balcony, kettle (for free), internet (for free), safe (for free) and flat screen sat TV as well as centrally controlled air conditioning (from April to October). Bathroom with bathtub (room size: 28 m<sup>2</sup>). Towels are changed daily.

## Service Units

### RMSDDB000P - Double Standard Room (Promotion)

#### Room Amenities

|                   |                |                     |                |
|-------------------|----------------|---------------------|----------------|
| - Bottle of Water | free of charge | - Air-Conditioning  |                |
| - TV              |                | - Internet          |                |
| - Safe            |                | - Phone             |                |
| - Mini Fridge     |                | - Kettle Tea-Coffee | free of charge |
| - Hairdryer       |                | - Bath Towels       | Daily          |
|                   |                |                     | free of charge |

#### Room Facilities

|                      |  |            |
|----------------------|--|------------|
| - Balcony            |  |            |
| - Balcony or Terrace |  | - Bathroom |
| - Bathtub or Shower  |  |            |

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**Main Restaurant**



**Main Restaurant**



**Main Restaurant**



**The Stone Lunch Restaurant**



**The Taverna Dining Restaurant**

- No.Bathrooms:
- King Size Bed
- Room Size
- Floor-Type Tiled
- Beach Towel free of charge

**RMSDIN0000 - SingleUse Standard Room**

Room Amenities

- Bottle of Water free of charge
- TV
- Safe
- Mini Fridge
- Hairdryer
- Air-Conditioning
- Internet
- Phone
- Kettle Tea-Coffee free of charge
- Bath Towels Daily free of charge

Room Facilities

- Balcony
- Balcony or Terrace
- Bathtub or Shower
- No.Bathrooms:
- King Size Bed
- Room Size
- Floor-Type Tiled
- Beach Towel free of charge (Garden / Land View)
- Bathroom
- Twin Bed

**RMSD00GV00 - Standard Room (GardenView)**

Room Amenities

- Bottle of Water free of charge
- TV
- Safe
- Mini Fridge
- Hairdryer
- Air-Conditioning
- Internet
- Phone
- Kettle Tea-Coffee free of charge
- Bath Towels Daily free of charge

Room Facilities

- Balcony
- Balcony or Terrace
- Bathtub or Shower
- No.Bathrooms:
- King Size Bed
- Room Size
- Floor-Type Tiled
- Beach Towel free of charge (Casual Room)
- Bathroom
- Twin Bed
- Additional Beds

**RMSD00SV00 - Standard Room (SeaView)**

Room Amenities

- Bottle of Water free of charge
- TV
- Safe
- Mini Fridge
- Hairdryer
- Air-Conditioning
- Internet
- Phone
- Kettle Tea-Coffee free of charge
- Bath Towels Daily free of charge

Room Facilities

- Balcony
- Balcony or Terrace
- Bathtub or Shower
- No.Bathrooms:
- King Size Bed
- Room Size
- Floor-Type Tiled
- Beach Towel free of charge (Cool Room)
- Bathroom
- Twin Bed
- Additional Beds

**RMSDTPGV00 - Triple Standard Room (GardenView)**

Room Amenities

- Bottle of Water free of charge
- TV
- Safe
- Mini Fridge
- Hairdryer
- Air-Conditioning
- Internet
- Phone
- Kettle Tea-Coffee free of charge
- Bath Towels Daily free of charge

Room Facilities

- Balcony
- Bathroom
- Bathtub
- No.Bathrooms:
- King Size Bed
- Terrace
- Twin Bed
- Additional Beds

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The Taverna Dining Restaurant



Tholos Bar Outdoor



Veranda Lounge Bar



Veranda Lounge Bar



Yachting Bar

- Room Size
  - Floor-Type Tiled
  - Beach Towel free of charge (Casual Triple)
- RMSDDB00Q0 - Double Standard Room (Shared-PoolTerrace)
- Room Amenities
- Bottle of Water free of charge
  - TV
  - Safe
  - Mini Fridge
  - Hairdryer
- Air-Conditioning
  - Internet
  - Phone
  - Kettle Tea-Coffee free of charge
  - Bath Towels Daily free of charge
- Room Facilities
- Balcony
  - Bathroom
  - No.Bathrooms:
  - King Size Bed
  - Room Size
  - Direct Pool Access
  - Floor-Type Tiled
  - Sunshades (Garden & Pool View)
  - Terrace
  - Twin Bed
  - Shared Pool
  - Sunbed
  - Beach Towel free of charge

### Board & Mealplan

#### Halfboard

- Includes Breakfast
- Includes Dinner

### Facts

#### General Facilities

- Reception

#### Honeymooners

- King Size Bed
- Romantic Room Location and Views
- Romantic Bath
- Personalized Items
- Bottle of Wine in Room
- Romantic Mood
- Honeymooners Discounts & Packages

#### Sports

- Sports
- Golf Hotel 9 km
- Golf Location
- Tennis
- Tennis Court free of charge 1 Hard
- Tennis School extra fee
- Volleyball
- Basketball

#### Bathing Facilities

- Bathing Facilities
- Swimming Pool
- Outdoor Pool 3 Freshwater
- Indoor Pool 1 Apr, May, Jun, Jul, Aug, Sep, Oct Freshwater free of charge
- Sunshades at Pool free of charge
- Mattresses at Pool free of charge
- Sun Terrace
- Sunbeds at Pool free of charge
- Towels at Pool free of charge
- Whirlpool
- Beach
- Beach Type: sand
- Public Beach
- Sunbeds on Beach free of charge
- Route to Beach: along a road
- Sunshades on Beach free of charge

#### Business & Congress

- Business & Congress
- General Facilities
- Conference Room 0
- Reception Desk

#### Disability Friendly

- Disability Friendly
- Entrance
- Ramp/Level Access
- Door Type Automatic

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**Yachting Bar**



**Yachting Bar**



**Tholos Bar Indoor**



**Tholos Bar Indoor**



**Veranda Bar Outdoor**

|                       |        |              |        |
|-----------------------|--------|--------------|--------|
| - Door Width          | 190 cm | - Door Width | 100 cm |
| <u>Lift</u>           |        | - Lift Depth | 142 cm |
| - Wheelchair Suitable |        |              |        |
| - Lift Width          | 100 cm |              |        |

### Environmental Commitment

|                               |                         |                                 |   |
|-------------------------------|-------------------------|---------------------------------|---|
| - Environmental Commitment    |                         |                                 |   |
| <u>Hotel</u>                  |                         |                                 |   |
| - Environmental Certification | Green Key               | - Bio Packaging                 | Bottles, Organic straws, Glasses, Recycled Paper, Cardboard boxes, Paper cups, Cardboard, Paper straws, Paper |
| - Building Design             | Materials from the area | - Double-glazing on windows     |   |
| - Energy Conservation         |                         | - Fresh-Air Exchange System     |   |
| - Green Energy                | Solar panels            | - Hotel Recycle Bins            |   |
| - LED Lighting                |                         | - Organic Materials             | Paper   |
| - Selective waste collection  |                         | - Sound emission control        |   |
| - Water Conservation          |                         |                                 |   |
| <u>Room</u>                   |                         |                                 |   |
| - Environmental Cleaning      |                         | - Towel Re-use Program          |   |
| - Sheet Re-use Program        |                         |                                 |   |
| <u>Food&amp;Beverage</u>      |                         |                                 |   |
| - Durable Service Items       |                         | - Food Waste Prevention Program |   |
| - Local and Seasonal Foods    |                         |                                 |   |

### Food & Beverage

|                                    |                                       |                         |                         |
|------------------------------------|---------------------------------------|-------------------------|-------------------------|
| - Food & Beverage                  |                                       |                         |                         |
| <u>Dining Room</u>                 |                                       |                         |                         |
| - Air-Conditioning                 |                                       | - With Terrace          |                         |
| - Smoking Allowed:                 | No                                    |                         |                         |
| <u>Restaurants</u>                 |                                       |                         |                         |
| - No. of Restaurants:              | 4                                     | - Main Restaurant:      | Buffet<br>18:30 - 21:45 |
| - Local/National Restaurant        | 19:00 - 21:00                         | - Italian Restaurant    | 11:00 - 16:30           |
| - Mediterranean Restaurant         |                                       | - A la carte Restaurant | 11:00 - 17:30           |
| <u>Bars</u>                        |                                       |                         |                         |
| - No. of Bars:                     | 4                                     | - Lobby Bar             | 11:00 - 00:00           |
| - Lobby Cafe                       |                                       | - Snack Bar             | 11:00 - 17:30           |
| - Pool Bar                         | 11:00 - 01:00                         | - Beach Bar             |                         |
| <u>Beverage</u>                    |                                       |                         |                         |
| - Water & Softdrinks               |                                       | - Coffee & Tea          |                         |
| - Beer                             |                                       | - Wine                  |                         |
| - National Spirits                 |                                       |                         |                         |
| <u>Special Food &amp; Beverage</u> |                                       |                         |                         |
| - No Alcohol Served!               |                                       | - Vegetarian Food       |                         |
| - Gluten Free Food                 |                                       |                         |                         |
| <u>Breakfast</u>                   |                                       |                         |                         |
| - Breakfast Type:                  | Breakfast Buffet<br>07:30 - 11:00     |                         |                         |
| <u>Lunch</u>                       |                                       |                         |                         |
| - Main Course                      | A la Carte                            |                         |                         |
| <u>Dinner</u>                      |                                       |                         |                         |
| - Main Course                      | Buffet, Show Cooking<br>18:30 - 21:45 | - Starters              | Buffet, Show-Cooking    |
| - Salads                           | Buffet, Show-Cooking                  | - Dessert               | Buffet                  |
| - Dress Code                       | smart casual                          |                         |                         |

### Hotel Facilities

|                           |                       |                                 |                            |
|---------------------------|-----------------------|---------------------------------|----------------------------|
| - Hotel Facilities        |                       |                                 |                            |
| <u>General Facilities</u> |                       |                                 |                            |
| - Lobby                   |                       | - Air-Conditioning              | Central<br>Apr<br>Oct      |
| - Elevator                | 2                     | - Lounge                        |                            |
| - TV Lounge               | SAT TV, Flat Screen   | - Mini Market                   |                            |
| <u>Guest Amenities</u>    |                       |                                 |                            |
| - Internet                | Wi-Fi/HotSpots (free) | - Room Service                  | extra fee<br>10:00 - 22:00 |
| - Currency Exchange       |                       | - Laundry Service               | extra fee                  |
| - Ironing Service         | extra fee             | - Medical Service               | Daily<br>extra fee         |
| - Wake Up Calls           |                       | - Maid Service/<br>Housekeeping | free of charge<br>Daily    |
| <u>Parking Facilities</u> |                       |                                 |                            |
| - Car Park                | free of charge        |                                 |                            |
| <u>Rentals</u>            |                       |                                 |                            |
| - Motorbike Rental        |                       | - Car Rental                    |                            |

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Double Standard Room (Shared\_PoolTerrace) \_1\_opt



The Bathhouse, Spa Indoor Pool



Double Standard Room (Shared\_PoolTerrace) \_2\_opt



Main Pool



Double Standard Room (Shared\_PoolTerrace) \_3\_opt

### Leisure Facilities

#### - Leisure Facilities

##### Activities

- |                |  |                |                |
|----------------|--|----------------|----------------|
| - Live Music   | 3 x Week<br>May<br>Oct<br>21:00 - 23:00<br>extra fee | - Reading Room |                |
| - Billiard     | free of charge                                       | - Darts        | free of charge |
| - Table Tennis | 09:00 - 20:00  | - Aquagym      | free of charge |
| - Fitness Room | 157<br>free of charge                                | - Yoga         |                |
| - Pilates      |  |                |                |

### Locations & Distances

#### - Locations & Distances

##### Cities

- |           |                              |           |                      |
|-----------|------------------------------|-----------|----------------------|
| - City 1: | Heraklion<br>19 km<br>19 min | - City 2: | Chersonissos<br>9 km |
|-----------|------------------------------|-----------|----------------------|

##### Recreation Area

- |         |                |       |                |
|---------|----------------|-------|----------------|
| - Beach | Gouves<br>10 m | - Sea | Gouves<br>10 m |
|---------|----------------|-------|----------------|

##### Public Transport

- |                   |       |
|-------------------|-------|
| - Public Bus Stop | 800 m |
|-------------------|-------|

##### Sport Locations

- |                |      |                |      |
|----------------|------|----------------|------|
| - Golf Course  | 8 km | - Tennis Court | 0 km |
| - Horse Riding | 8 km |                |      |

##### Medical Locations

- |            |        |                    |       |
|------------|--------|--------------------|-------|
| - Hospital | 17 km  | - Dialysis Station | 20 km |
| - Pharmacy | 2 km   | - Doctor           | 2 km  |
| - Dentist  | 1200 m |                    |       |

##### Other Locations

- |                    |       |                   |        |
|--------------------|-------|-------------------|--------|
| - Town Centre      | 19 km | - Tourist Center  | 1000 m |
| - Restaurants/Bars | 100 m | - Disco/Nightlife | 9 km   |
| - Cinema           | 18 km | - Theatre         | 17 km  |
| - Supermarket      | 200 m | - Shopping Center | 20 km  |

### Object Information

#### - Object Information

##### Property

- |                        |            |                      |      |
|------------------------|------------|----------------------|------|
| - Construction Year:   | 1990       | - Last Renovation:   | 2019 |
| - No. Buildings:       | 25         | - No. Main Building: | 3    |
| - No. Annex Buildings: | 0          | - No. Floors (max):  | 2    |
| - Total Units/Rooms:   | 298        | - Total Beds:        | 552  |
| - Garden               | 30000 sq m | - Terrace            |      |
| - Voltage:             | 220 V      |                      |      |

##### Reception

- |             |                  |                    |   |
|-------------|------------------|--------------------|---|
| - Reception | 24h Service: Yes | - Languages Spoken | English, German, French,<br>Dutch, Italian, Greek |
|-------------|------------------|--------------------|---|

##### Policies

- |                     |  |                    |                       |
|---------------------|--|--------------------|-----------------------|
| - Check-In Time:    | 15:00  | - Check-Out Time:  | 11:00                 |
| - Payment Type:     | Cash, American Express,<br>Euro/Master Card, Visa Card | - Pets Allowed:    | No                    |
| - Hen/Stag Parties: | No   | - Smoking Allowed: | In Signed Areas<br>No |

### Themes

#### - Themes

- |                |     |                   |  |
|----------------|-----|-------------------|--|
| - Target Group | 16+ | - Business People |  |
| - Adults Only  |     |                   |  |
| - Honeymooners |     |                   |  |

##### Hotel Type

- |                         |  |                  |  |
|-------------------------|--|------------------|--|
| - Boutique Hotel        |  | - Charming Hotel |  |
| - Design Hotel          |  | - Resort Hotel   |  |
| - Romantic Hotel        |  | - Rural Hotel    |  |
| - SPA Hotel             |  | - Suite Hotel    |  |
| - Sustainable Conscious |  |                  |  |

### Wellness & Health

#### - Wellness & Health

- |             |           |           |  |
|-------------|-----------|-----------|--|
| - Health    |           | - Massage | extra fee  |
| - Sauna     | extra fee | - SPA     | extra fee<br>09:00 - 19:00<br>Apr, May, Jun, Jul, Aug, Sep,<br>Oct |
| - Whirlpool | extra fee |           |  |

##### Beauty & Relaxation

- |                      |           |              |           |
|----------------------|-----------|--------------|-----------|
| - Sun Terrace        |           | - Steam Bath | extra fee |
| - Hamam-Turkish Bath | extra fee |              |           |

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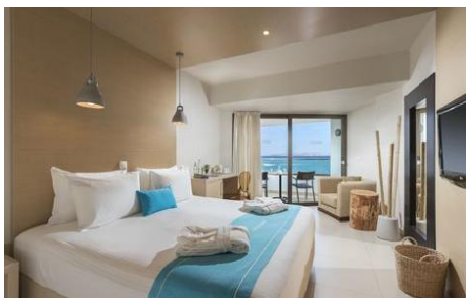
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Standard Room (GardenView) \_1\_opt



Standard Room (SeaView) \_1\_opt

## Incidents & Errata

### Errata

|                      |  |
|----------------------|--|
| Restaurant           | Comment: Offer for Honeymooners, bottle of wine with nuts assortment in room     |
| Tax Payable Locally  | type: eco tax<br>Currency: EUR<br>charge cycle: per Room per Night<br>01.01.2024 |
| Customer Information | Comment: THE HOTEL IS NOT SUITABLE FOR GUEST WITH DISABILITIES .                 |

## Points of interest (Gouves)

### Main Locations

Additional Airport: Chania Airport (Distance 163.00Km, 140.00min)  
Main Airport: Heraklion Airport (Distance 17.00Km, 20.00min)